

Homeowner Manual

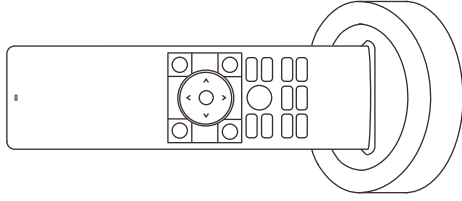


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Savant AV

Savant® Pro Remote User Guide

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This User Guide provides an overview of the features and functions of the Savant Pro Remotes. Topics covered by this document include but are not limited to:

- Overview of the Pro Remote's hardware deployment and software configuration,
- General information on settings and Services available through the Remote user interface,
- Navigation of the new Interface Lock features available,
- Configuring and managing the creation, or editing of Scenes.

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1. Introduction to the Savant Pro Remote

Welcome to the Savant Pro Remote. Read the Pro Remote User Guide in its entirety prior to operating the Pro Remote to take full advantage of the control options available for your Savant system.

1.1. Networking

- Local Wi-Fi® Network supporting 802.11 b/g/n 2.4 GHz or 5 GHz
- Local Wi-Fi® Network Security – WPA1™, WPA2™, WPA1™ + WPA2™, or None

1.2. Gestures

The Savant Pro Remote User Guide instructs a user to tap, press and hold, and swipe left, right, up or down on the LED screen.

	Tap	Touch and release (tap) a button or icon.
	Touch and Hold	Touch and hold a button or icon on the screen until a pop-up menu or other feature appears.
	Swipe Right	Touch and swipe finger to the right.
	Swipe Left	Touch and swipe finger to the left.
	Swipe Left or Right	Touch and swipe either left or right.
	Swipe Up	Touch and swipe towards the top of the screen.
	Swipe Down	Touch and swipe towards the bottom of the screen.
	Swipe Up or Down	Touch and swipe either towards the bottom or top of the screen.

Customer Support

For additional assistance with the Savant Pro Remote or other Savant Products, refer to information on the [Savant Customer Community](#) or contact your Integrator for assistance.

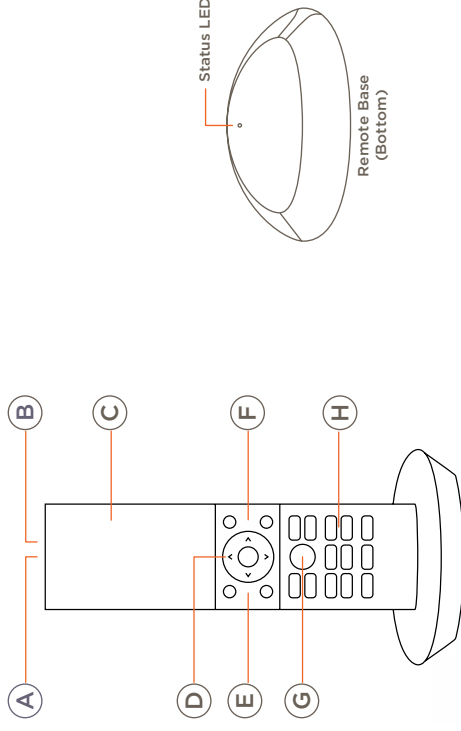
2. Hardware Overview

Hardware information for all Pro Remotes and their corresponding button descriptions are described below.

2.1. REM-1100 (Single-Room Pro Remote)

The following tables describe technical hardware features of the REM-1100 Pro Remote.

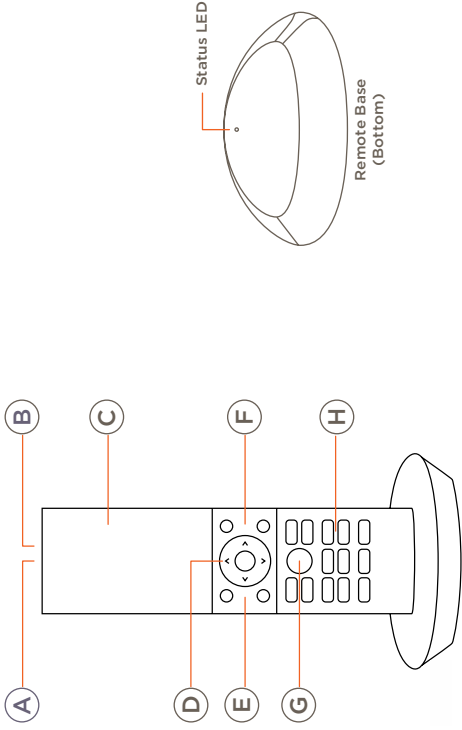
(A) Power Button	<p>Press/Release:</p> <ul style="list-style-type: none"> - Powers the Remote on. Savant Logo will appear in 5 to 7 seconds. - With the Remote powered on, the power button can toggle the last used A/V service on or off. <p>Press/Hold (5 sec): Powers Remote off.</p>
(B) Microphone	<p>The microphone for Voice Commands is positioned under the small hole on top of Remote.</p> <p>⚠️ IMPORTANT! Do not insert objects into the microphone opening.</p>
(C) Touchscreen Display	<ul style="list-style-type: none"> - Multi-colored LCD display with multiple screens for viewing and controlling available Services. - Motion activated. - Touch and swipe operation.
(D) Navigation (D-pad)	<ul style="list-style-type: none"> - Standard up, down, left, and right arrows for on-screen control. - Press and hold the up/down arrows to page up or page down the on-screen menus. - Press the Select button at the center of the D-pad to select the highlighted item.
(E) Volume	Increase or decrease volume of the service selected on the touchscreen display (active service).
(F) Channel	Channel Up or Channel Down the service selected on the touchscreen display (active service).
(G) Voice Command	<ul style="list-style-type: none"> - Activate Services, scenes, environmental controls, and various other functions using voice commands. - Press and hold the Voice Command button, wait for the on-screen prompt, and speak the commands clearly. <p>TIP: Speak the phrase Voice Commands into the Remote to open a list of supported commands.</p>
(H) Service Control	<p>Generic Service buttons for basic control over Audio/Video Services.</p> <p>Function can change depending on Active Service.</p> <p>NOTE: Not all Services are affected by all buttons.</p>



Remote Base Status LED	<p>Off: Not powered</p> <p>Solid Green: Powered</p>
Remote Base	Charges the battery when the Remote is set into the Remote Base.

2.2. REM-2000 (Multi-Room Pro Remote)

The following tables describe technical hardware features of the REM-2000 Pro Remote.

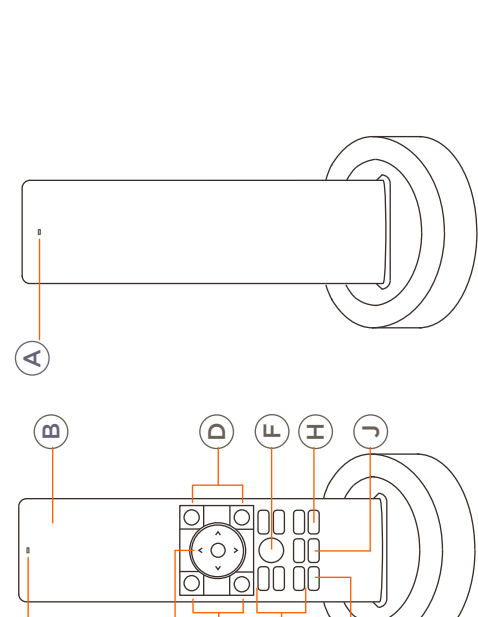
<p>(A) Power Button</p> <p>Press/Release:</p> <ul style="list-style-type: none"> - Powers the Remote on. Savant Logo will appear in 5 to 7 seconds. - With the Remote powered on, the power button can toggle the last used A/V service on or off. <p>Press/Hold (5 sec): Powers Remote off.</p>	
<p>(B) Microphone</p> <p>The microphone for Voice Commands is positioned under the small hole on top of Remote.</p> <p>⚠ IMPORTANT! Do not insert objects into the microphone opening.</p>	
<p>(C) Touchscreen Display</p> <ul style="list-style-type: none"> - Multi-colored LCD display with multiple screens for viewing and controlling available Services. - Motion activated. - Touch and swipe operation. 	
<p>(D) Navigation (D-pad)</p> <ul style="list-style-type: none"> - Standard up, down, left, and right arrows for on-screen control. - Press and hold the up/down arrows to page up or page down the on-screen menus. - Press the Select button at the center of the D-pad to select the highlighted item. 	
<p>(E) Volume</p> <p>Increase or decrease volume of the service selected on the touchscreen display (active service).</p>	
<p>(F) Channel</p> <p>Channel Up or Channel Down the service selected on the touchscreen display (active service).</p>	
<p>(G) Voice Command</p> <ul style="list-style-type: none"> - Activate Services, scenes, environmental controls, and various other functions using voice commands. - Press and hold the Voice Command button, wait for the on-screen prompt, and speak the commands clearly. 	
<p>💡 TIP: Speak the phrase Voice Commands into the Remote to open a list of supported commands.</p>	
<p>(H) Service Control</p> <p>Generic Service buttons for basic control over Audio/Video Services.</p> <p>Function can change depending on Active Service.</p> <p>NOTE: Not all Services are affected by all buttons.</p>	

Remote Base Status LED
Off: Not powered
Solid Green: Powered

Remote Base
 Charges the battery when the Remote is set into the Remote Base.

2.3. REM-4000 (Pro Remote X2)

The following tables describe technical hardware features of the REM-4000 Pro Remote.

<p>(A) Microphone</p> <p>Front and rear panel Microphones for Voice Commands.</p> <p>⚠ IMPORTANT! Do not insert objects into the microphone openings.</p>	
<p>(B) Touchscreen Display</p> <ul style="list-style-type: none"> - Multi-colored LCD display for viewing and controlling available Services. - Touch and swipe operation. 	
<p>(C) Navigation (D-pad)</p> <ul style="list-style-type: none"> - Standard up, down, left, and right arrows for on-screen control. - Dedicated page up and page down buttons. - Press the Select button at the center of the D-pad to select the highlighted item. 	
<p>(D) Channel</p> <p>Channel Up or Channel Down for the active service (includes Last / Back).</p>	
<p>(E) Volume</p> <p>Increase or decrease volume of the active service (includes Mute).</p>	
<p>(F) Voice Commands</p> <ul style="list-style-type: none"> - Activate Services, Scenes, environmental controls, and other functions. - Press and hold, then wait for on-screen prompt, speak commands clearly. 	
<p>(G) Service Control</p> <ul style="list-style-type: none"> - Generic service buttons for control over AV Services includes: Menu/Info/Guide/Exit/Rewind/PlayPause/FastForward/Back. - Function can change depending on Active Service. 	
<p>(H) Ellipses</p> <p>Configurable by Savant Integrator.</p>	
<p>(I) Savant "S"</p> <p>Quick activation of Savant Home app for Apple TV (also configurable by Savant Integrator).</p>	
<p>(J) Power Button</p> <p>Press/Release:</p> <ul style="list-style-type: none"> - Powers the Remote on. Savant Logo will appear in 5 to 7 seconds. - With the Remote powered on, the power button can toggle the last used A/V service on or off - Can be configured to require two presses to turn last used A/V service off. <p>Press/Hold (5 sec): Powers Remote off.</p>	

<p>Remote Base Status LED</p> <p>Off: Not powered Solid Green: Powered</p>	<p>Remote Base</p> <p>Charges the battery when the Remote is set into the Remote Base.</p>
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3. Pro Remote Screens

The Pro Remote has several main screens and may vary depending on the Model of the Pro Remote. The diagrams describe general screen navigation. Refer to the appropriate section for additional information for each screen of the various Pro Remotes.

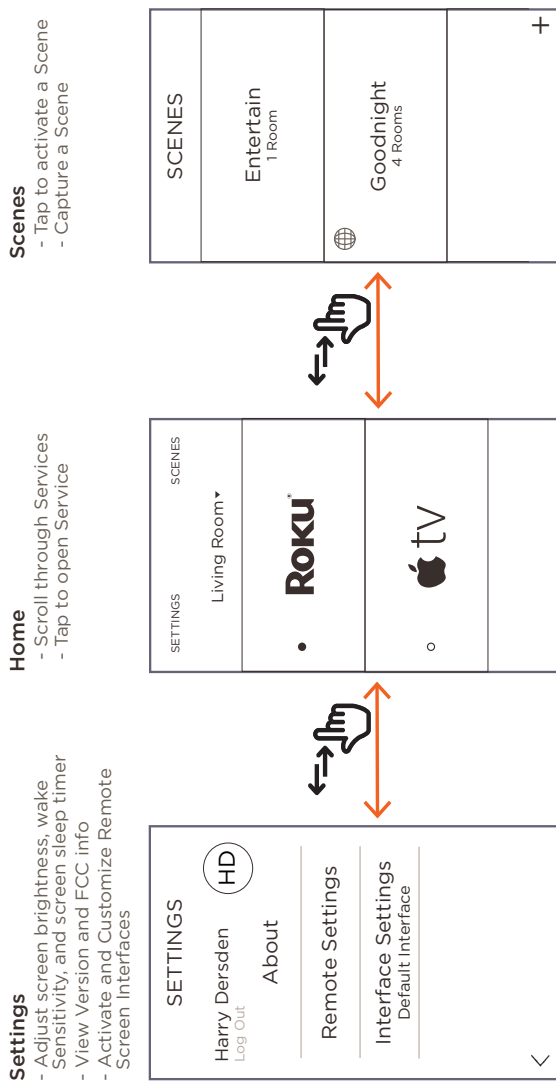
3.1. Additional Screen Information

- From the User Log In/Log out screen, tap a User to log out the active user and log in the selected user.
- Swipe right on the User Log in screen to return to the **Settings** screen.
- To traverse the Settings, Home, and Scenes screens, simply swipe left or right.
- Scenes created on the Pro Remote are synced to the Savant Pro App and vice versa.
- Users added in the Savant Pro App are synced to the Pro Remote.
- Swipe up or down to scroll through the fields of any screen.
- The Scenes available to each user are the Scenes set up for that user. Each user has their own set of Scenes to choose from. Shared Scenes appear for all users.
- **For additional information on each screen, refer to the appropriate sections.**

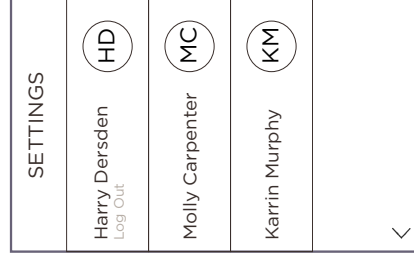
3.2. User Log In/Log Out

The Remote's Log in screen is opened when the Remote is first powered on. Any User Accounts created in the Savant Pro App will be synced to and appear on the Remote.

Users can also set a passcode when accessing their accounts through the Pro Remote. The passcode must be enabled within User Settings on the Pro App.

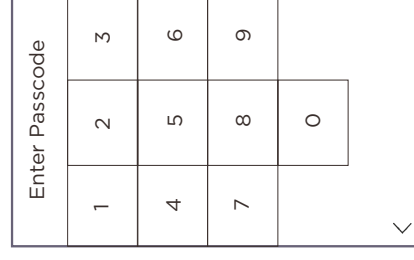


Tap the Active User within Settings to access the User Log-In screen



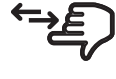
User Log-In

- Sign in and out of Users
- Displays Room where Remote is set in
- Tap User to log in and out



Remote Passcode

- Pin-code protected when User signs in
- Enabled and disabled in the Pro App

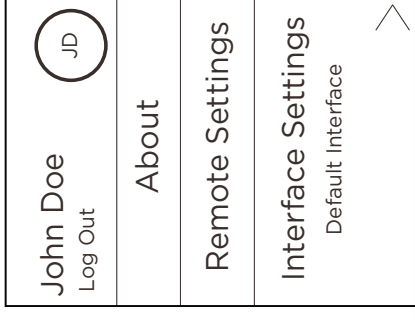


Swipe up or Down to scroll through any screen

3.3. Users (Configured Cloud User Accounts)

After creating a Savant Pro App Cloud User account in the existing Savant Pro system, the new user is automatically synced to the Pro Remote (made available). In addition, any other users who were granted access through the Savant Pro App will sync to the Pro Remote as well.

- The active user (logged in) has the words Log out visible just below the Profile User Name. This indicates which is the active user.
- Only one user can be active at a time.
- To log out, tap the active user and that user is logged out after a confirmation screen appears.

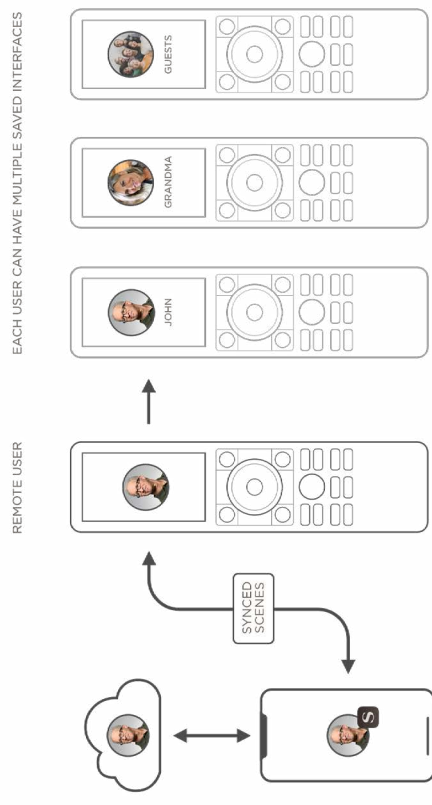


3.4. Savant User (Default User Profile)

If the Savant Pro system that the Remote is being added to does not have an iOS® or Android® device with the Savant Pro App and a Savant Cloud account created, the user available on the Pro Remote defaults to user: Savant User. The Savant User on the Remote has limited access. Basic functions such as adjusting the functions in the **Settings** screen and controlling the available Services in the **Home** screen are enabled.

1. Since the Remote has such limited access and functionality, the Remote should be synced to a User Account on the Savant Cloud Server.
2. To do this, download and install the Savant App to an iOS or Android® device and create an account.
3. Once the account created is associated with the Savant Pro system (Savant Host) the Remote will automatically sync to the system and display the associated cloud accounts.
4. From there a User can be selected.

For information on Downloading, Installing, and Creating a User for the Savant Pro App, refer to the **Savant Pro App User Guide (009-1399-xx)** on the [Savant Customer Community](#) or contact your Integrator for assistance.



4. Settings

In the Settings screen, a user can view and modify hardware related functions. Adjusting sleep timers, screen brightness and viewing version information are a few of the actions available.

4.1. About

The About screen gives specific version and FCC information about the Pro Remote.

Name	The name of the Pro Remote as configured by the Savant Integrator in Racepoint Blueprint.
UID	The Savant Unique ID of the Pro Remote. Used for custom button programming by the Savant Integrator.
Model	Model number of the Pro Remote is displayed.
Version	Version of the software loaded on the Pro Remote.
S/N	Serial number of the Pro Remote.
FCC/ID and IC	Regulatory Information for the Pro Remote.
Send Diagnostics	When troubleshooting a problem, the Savant Support Team may require the embedded logs from the Remote. Pressing the Send Diagnostics field will upload the log files to the Savant Host. Full communications between the Remote, Remote Base, and Host are required. With the log files loaded in the Host, the Savant Support Team can view the files and take any necessary actions required.

ABOUT
Remote Control Battery 100% Model UID: 001AE12345678901
REM-4000xx Version 9.3.0 S/N GRN000000000
FCC/ID: AUS-SUR2000 IC: 10052A-SUR2000

4.2. Remote Settings

All settings available in the Remote Settings screen and their meanings.

Power Button	Single press instantly powers off the room and Services. Two-Step requires confirmation of power off commands.												
Sleep	Sets the amount of time the Remote will stay active without moving or pressing a button before going to sleep or into power saver mode. Tap to access the Sleep Adjustments screen. Select the time for the remote to stay active. The selections range from 10 seconds to 2 minutes. Shorter times may extend battery life.												
Brightness	There are five levels of intensity to choose from. Set the brightness level by selecting more of fewer dots. Selecting more dots indicate a brighter screen. Fewer dots may extend battery life.												
Wake Sensitivity	The amount of movement required to wake up the Remote after it has gone to Sleep. Tap to access the Wake Sensitivity field. In the Wake Sensitivity adjustment screen, select Low, Medium or High. A setting of High will require less movement of the Remote to wake it up.												
Wi-Fi Information	<table border="1"><tr><td>Network</td><td>Displays the name of the SSID.</td></tr><tr><td>IP Address</td><td>Provides the IP Address of the Remote</td></tr><tr><td>Strength</td><td>Wi-Fi single strength displays in a fraction out of 4 and the measured db strength.</td></tr><tr><td>Channel</td><td>SSID channel with the frequency.</td></tr><tr><td>Frequency</td><td>Shows the frequency band that the Remote is assigned to.</td></tr><tr><td>Configure Wi-Fi</td><td>Reconfigures, or resets the Wi-Fi information and the saved SSID.</td></tr></table>	Network	Displays the name of the SSID.	IP Address	Provides the IP Address of the Remote	Strength	Wi-Fi single strength displays in a fraction out of 4 and the measured db strength.	Channel	SSID channel with the frequency.	Frequency	Shows the frequency band that the Remote is assigned to.	Configure Wi-Fi	Reconfigures, or resets the Wi-Fi information and the saved SSID.
Network	Displays the name of the SSID.												
IP Address	Provides the IP Address of the Remote												
Strength	Wi-Fi single strength displays in a fraction out of 4 and the measured db strength.												
Channel	SSID channel with the frequency.												
Frequency	Shows the frequency band that the Remote is assigned to.												
Configure Wi-Fi	Reconfigures, or resets the Wi-Fi information and the saved SSID.												

REMOTE SETTINGS
Power Button
Sleep
Brightness
Wake Sensitivity
Wi-Fi Information
Factory Reset

4.3. Interface Settings

Interfaces allow the customization of how screen elements appear on the remote. To create and activate a new interface follow the steps described below:

1. Select the **+** in the bottom most right corner of the Interfaces menu.
2. A new informational message will appear for a New Interface. The remote will display a message describing the option to show or hide the scenes menu, room images or Service text labels. These settings can be recalled at any time.
3. Select **Next** on the informational message to populate the following screen. The remote will now allow input for an interface name.
4. Once a name has been assigned to the New Interface, select **Next** to populate the Single Screen options mode. This option hides the Scenes menu and moves the Settings menu to the bottom of the main screen. Choose either On or Off before selecting **Next**.
5. New information concerning the Interface Lock will now be displayed. When the Interface option is locked, it will disable the editable interface elements and require your User Passcode to access Interface Settings, Users, Wi-Fi Info, and Factory Reset. Choose either Locked or unlocked before selecting Next.
6. Accessible Rooms for the new Interface setup must be select on this new screen before selecting Next.
7. After assigning the accessible Interface Rooms, the corresponding room images may choose to be hidden or shown. Select **Next** to prompt the next screen.
8. Select Show or Hide on the Text Labels screen. When text labels are enabled there will be an additional text label below the Service Icons.
9. Select **Save** to prompt a confirmation message concerning the creation of the Interface.
10. The Remote will asked to activate the interface now on the remote. Selecting Yes, will activate all the previously configured settings. If this Interface is not activated at this time, it may be activated later under **Settings > Interface**. An interface list will appear under this screen.



Interface Settings Options

Name	Choose a name the best describes or who will be using the interface style created.
Single Screen	On Enables Single Screen mode. This hides the Scenes menu and moves the Settings menu to the bottom of the main screen.
	Off Disables Single Screen mode. Scenes and Settings menus appear at the top of the Home screen.
Interface Lock	Unlocked Enables editable interface elements.
	Locked Disables editable interface elements and requires the User Passcode to access Interface Settings, Users, Wi-Fi Info and Factory Reset
Accessible Rooms	For applicable Multi-Room Remotes (REM-2000 and REM-4000) enable the rooms which the Remote will control.
Room Images	Show or Hide room images at the top of the Remote's Home screen.
Clock	Toggle between a 12 Hour or 24 Hour format for the Remote's clock.
Text Labels	When text labels are enabled, there will be an additional text label below the Service Icons.

5. Services

A Service controls the devices in your Savant Pro system. All the available Services for your system are located in the Home screen. Refer to the [Pro Remote Screens](#) section above to locate the Home screen.

- Swipe up or down to scroll through the available Services.
- Tap the Service to open.
- A dot • to the left of the Service Icon indicates the Service is active in this room.
- A halo ° to the left of the Service Icon indicates the Service is active in a different room and the source component is in use.
- Add Scenes to the Service page by selecting the + at the bottom of the services list.
- Touch and hold a Service Icon to re-order the tile as it will appear on the Remote.

 **TIP:** If unable to re-order Service Icon tiles in the instructions described above, the interface may be locked. Refer to [section 4.3 Interface Settings](#) for more information.

5.1. Channel Favorites

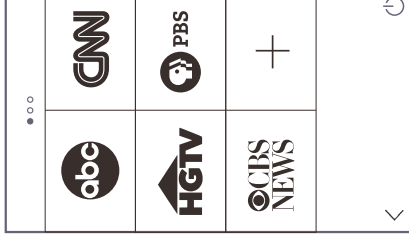
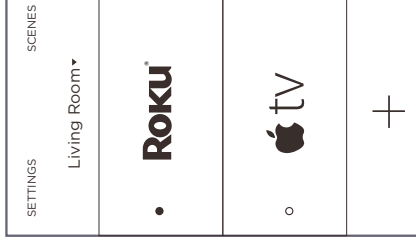
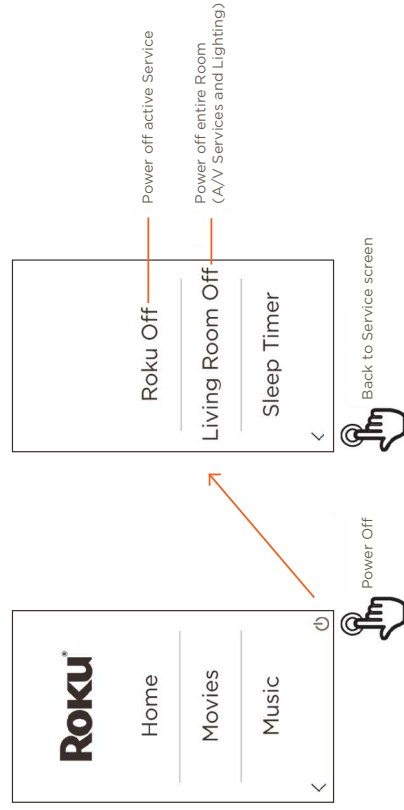
There are three screens available when a Cable TV service is selected. Channel favorites can be programmed by your Savant Integrator or through the Pro App. To access channel favorites within the active Cable TV service follow the steps below.

1. Activate the desired cable TV service.
2. Swipe right to access the **Channel Favorites** screen.
3. Select the desired channel favorite and the cable TV service will activate that channel.

5.2. Powering Off an Audio/Video (A/V) Service















Within all A/V Services there is a power button on the bottom right corner of the screen. This on screen button now has a menu that allows the user to choose to power off the service or the entire room (including both A/V and Lighting Services).

















Tapping the on-screen power button brings up the following menu.







5.3. Service Icon Table

The table below displays a few of the Service Icons available and what they represent. For a guide comparing the Features and Services supported on the Savant Pro App vs. the Features and Services supported on the Pro Remote, refer to the **User Interface Feature Comparison Guide** relevant to your Savant System on the [Savant Customer Community](#) or contact your Integrator for assistance.

Icon	Description	Icon	Description
	Amazon Fire TV		DirecTV Cable
	Apple TV		Dish Network Cable
	Blu-ray DVD		Fan Service
	Bright House Cable		Garage Service
	Charter Spectrum Cable		Generic Audio
	Commands		Generic Cable TV
	COX Cable		Generic DVD

Icon	Description	Icon	Description
	Generic DVI		Radio (AM)
	Generic Game		Radio (FM)
	Generic HDMI		Radio (SAT)
	Lighting		RCN Cable
	Nintendo Switch		Relay or Trigger
	Optimum Cable		Roku
	Play Station 4		Savant Home
	Radio Service		Savant Music

Icon	Description	Icon	Description
	SONOS		Verizon FIOS
	Time Warner Cable		Xbox One Game
	TiVo		Xfinity Cable
	VCR		

6. Scenes

Scenes make it easy to control one or more Services using a button press or tap. The Pro Remote can capture a Scene using the current states and levels of the devices in the Savant Pro system. Once the Scene is created, it will be available in the **Scenes** screen. Before describing how to create a Scene, it is important to know the following:

- Any Scenes captured on the Remote are automatically synced to the Savant Pro App.
- When capturing a scene on the Remote there is the option to Share the scene with all other users and devices that can access the system.
- Deleting or modifying a Scene is set in the Savant Pro App only. Once completed, the modifications are synced back to the Pro Remote.
- The Remote will only capture Lighting and Media Services when building a Scene. All other Services that are not Media and Lighting related need to be set up in a Scene on the Savant Pro App.
- Timers, schedules, and Fade adjustments can't be set up in the Remote. Those functions are set up in the Savant Pro App and automatically synced back to the Remote.

Scene Icons



Shared Scene

This is a Shared Scene. It can be used by all users and devices that can use this Savant System.



Schedule Enabled

This Scene activates at a scheduled time and day. Schedules can be activated/deactivated by tapping the Schedule icon.



Schedule Disabled

This scene has a Schedule and it is not currently active. Schedules can be activated/deactivated by tapping the Schedule icon.



Timer Active

This scene has a set amount of time before it is activated once pressed. A countdown clock will display on the Scene.



Timer Not Active

This scene has a timer and is not currently active

6.1. Capture Savant Scenes on the Pro Remote

Before beginning, the first step is to set the levels and states of the desired Services. This can be completed using the Savant Pro App or the Savant Pro Remote.

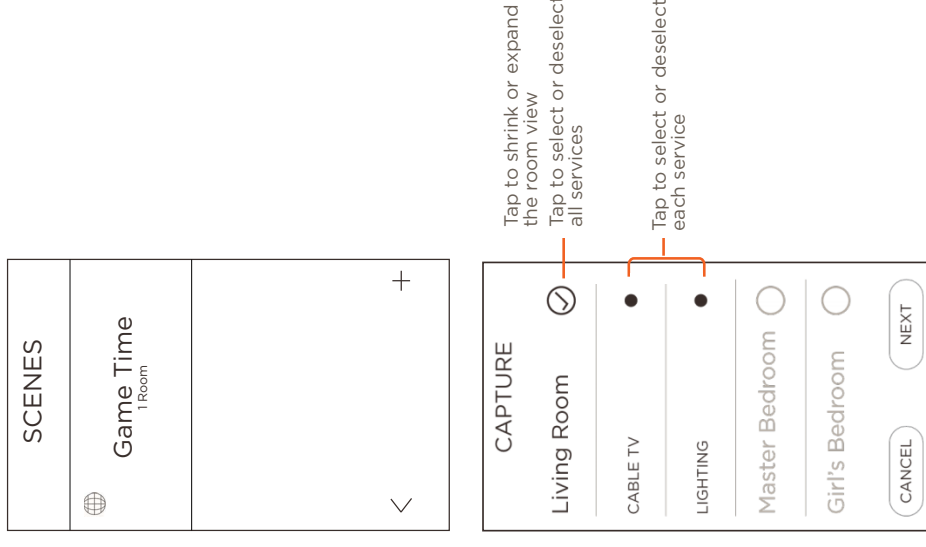
Once the levels and states of the Services are set, the current settings can be captured.

1. From the **Scenes** screen, tap + icon to start the Capture process
2. In the **Capture** screen that opens, the Remote displays the captured Services. The captured Services are the active (switched on) Services in the room where the Remote is set up.
 - If the captured Services in the checked room are the only Services being added to the Scene, skip this step and move to step 3 below.
 - If the captured Services will need to be modified or if any additional Services from other rooms need to be added, refer to the information below in this step.
3. The Remote captures a snapshot of the following:
 - All active (switched on) Services from the room that the Remote is set up in. These Services are automatically added to the Scene being created.
 - Services from other rooms that can be captured on the Remote. (These Services are not selected.)
4. To expand any room, tap the text for that room. In the image to the left, the Living Room has been expanded to display all the captured Services.
5. Any of the captured Services can be deselected by tapping that Service in the list. In this example, the Cable TV and Lighting has been selected.
6. To select or deselect a room with all of its Services, tap the room icon to add a check mark. This adds the room with all its Services to the Scene. For example, tapping the Master Bedroom icon in the image to the left adds the Master Bedroom with all its Services to the Scene.
7. If adding a room to the Scene, the room can be expanded and each of the Services displayed in that room can be removed from the Scene.
8. Select the **Next** button when all Services are added or removed.
9. In the Scene Name screen that opens, select a name for the Scene from the list of default scene names available.

10. Select the **Next** button once the name has been selected and if desired, select **Shared Scene**. This will share this Scene with all devices and users on the system.



11. Select **Save** to save the Scene. The Scene is now saved and is available in the Scenes screen of the Remote. In addition, a default image will be added. The images are the same images available in the Savant Pro App.

12. Test your newly created Scene and verify it works as intended. Modifications to the Scene will now need to be modified using the Savant Pro App. All modifications made in the Pro App will be synced back to the Remote.



7. Sleep Timer

The Sleep Timer will power off an active service after the desired amount of time.

1. Tap the Power icon from any active service on the Pro Remote Screen.
2. Select Sleep Timer from the pop-up listed options.
3. Select the amount of time before the service will power off.
4. Once the Sleep timer is active the Power Off button changes to .
5. To adjust or cancel the Sleep timer when active, tap .

Roku Off
Living Room Off
Sleep Timer

5 Minutes
10 Minutes
15 Minutes
30 Minutes
45 Minutes
1 Hour


Roku Off
Living Room Off
Sleep Timer 20:34
CancelTimer

8. Voice Commands

Your Savant Remote makes it easy to control various Services in your Savant Pro system through a series of simple voice commands.

8.1. Activate a Command

To utilize the Voice Command function, do the following:

1. Press and hold the voice command button  on the front of the Remote for a few seconds till the voice command ready icon appears.
2. Say the command and release the button. For example, you could say Watch Cable. The touchscreen will display the command back to you and the spoken command will be performed.
3. If the Remote chose the wrong command either quickly tap the “Cancel” Button or press the button. The Remote has a delay before the command is performed to allow the spoken command to be confirmed.

8.2. List of Voice Commands

For a list of supported voice commands for this system, do the following:

1. Press and hold the Voice Command button and say, “Voice Commands”. A Voice Control screen will appear with a list of categories.
2. Swipe up or down and select a category.
3. In the screen that opens, a list of voice commands is displayed. Swipe up or down to scroll through the list of commands.

8.3. Siri Voice Commands

1. Requires Apple TV with IP control configured by a Savant Integrator.
2. When the Apple TV service is enabled, pressing the voice command button  will enable Siri Voice Commands.

VOICE CONTROL
Select a category below to view voice controls
Scenes
Other

OTHER
Voice Commands

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Pro App Music Service User Guide

Document Number: 009-1608-02

Document Date: March 7, 2019

Document Supports: Savant Pro App
Version 8.8 and Higher



Tap to open the Savant Music Service.

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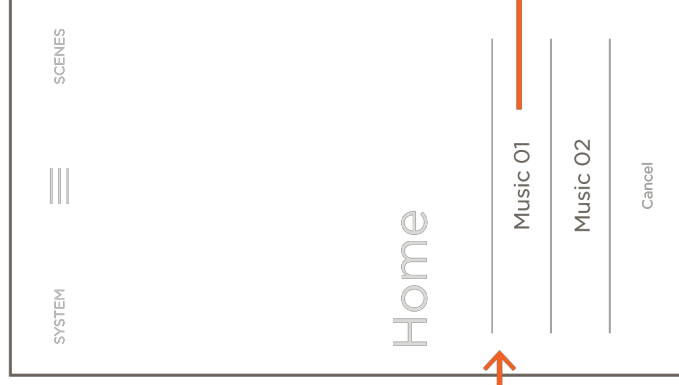
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1. Music Service Selection Page

Tap the Music icon from the Savant Pro App Home Screen to turn on the Music service.



- 1 TAP THE MUSIC ICON TO OPEN THE STREAM SELECTION DRAWER



- 2 SELECT THE STREAM
NOTE: IF THERE IS ONLY ONE STREAM IN THE SYSTEM THIS DRAWER DOES NOT APPEAR



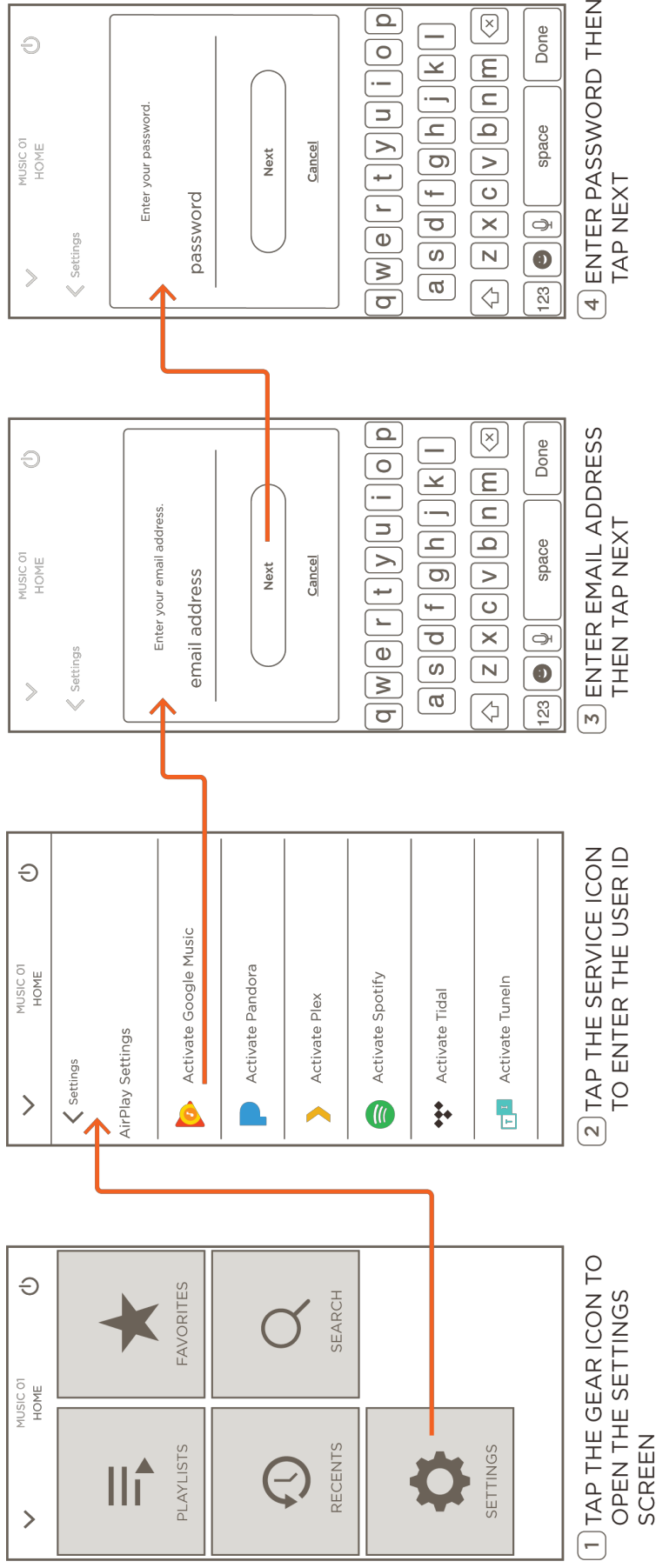
- 3 SELECT THE ROOM(S) THE MUSIC WILL BE PLAYED IN
NOTE: IF THERE IS ONLY ONE ROOM THAT THE STREAM CAN BE PLAYED IN THIS SCREEN DOES NOT APPEAR



- 4 SELECT THE SERVICE THAT WILL PLAY
NOTE: THE IMAGE ABOVE DOES NOT HAVE ANY STREAMING SERVICES ADDED TO THIS SYSTEM.

2. Adding a Streaming Service

The example below shows adding the Google Music service. The basic process for all streaming services is similar.



Service Account Information

This is a basic list of what is needed for each supported streaming service. For more detailed information see [Appendix A: Streaming Service Information](#).

Google Music: Account login uses email and app password. 2-step Verification is required to enable App passwords.

Pandora: When adding the Pandora service, you choose either a Free account or a Premium account. Account login uses email address and password. If you have a Pandora Plus account use the Free account option.

Plex: Account login uses user name and password. Server also must be selected in Plex settings.

Spotify: Account login can either use a username or email address and password. Facebook created Spotify accounts are supported.

Tidal: Account login uses email and password.

Tuneln: No login needed, just add the service.

HELPFUL INFO:

- Only one account can be added to any streaming service at one time.
- Streaming services may require paid accounts. This requirement may be changed at any time by the streaming service provider.

3. Now Playing



A Service Name – Name of the service.

B Room – Indicates the room that the service is being controlled.

C Close – Returns to the last active screen.

D Album Art – Cover art for the album is displayed.

E Time Elapsed – Displays the amount of time elapsed in the current song.

Service Controls – Basic control of the active stream.

Repeat: Allow the songs in the active queue to replay once complete. This icon will change color to orange to show that the Repeat feature is on.

NOTE: If Pandora is the active service this button is Thumbs Down.

Back: Skips back to the beginning of the song or if at the beginning of a song will go to the previous song.

Play/Pause: Starts or stops the current song playing.

Forward: Skips to the next song in the active queue.

Shuffle: Plays the songs in the active queue in a random order. The icon will change color to orange to show the Shuffle feature is on.

NOTE: If Pandora is the active service this button is Thumbs Up.

G Power – Powers off the service.

H Progress Bar – Visual representation of time elapsed in the current song.

I Play Queue – Access to the active queue

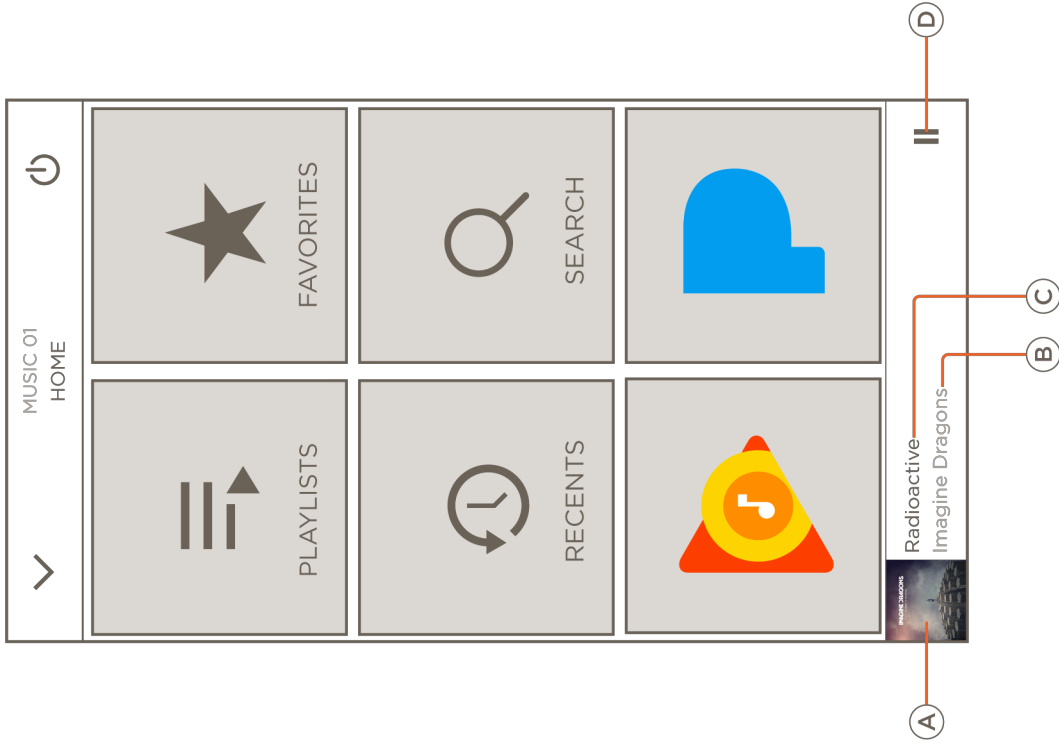
J Song Info - Displays the song title and band name.

K Volume Controls - Increase or decrease volume of the zone. Mute button will toggle sound on and off.

Now Playing Bar

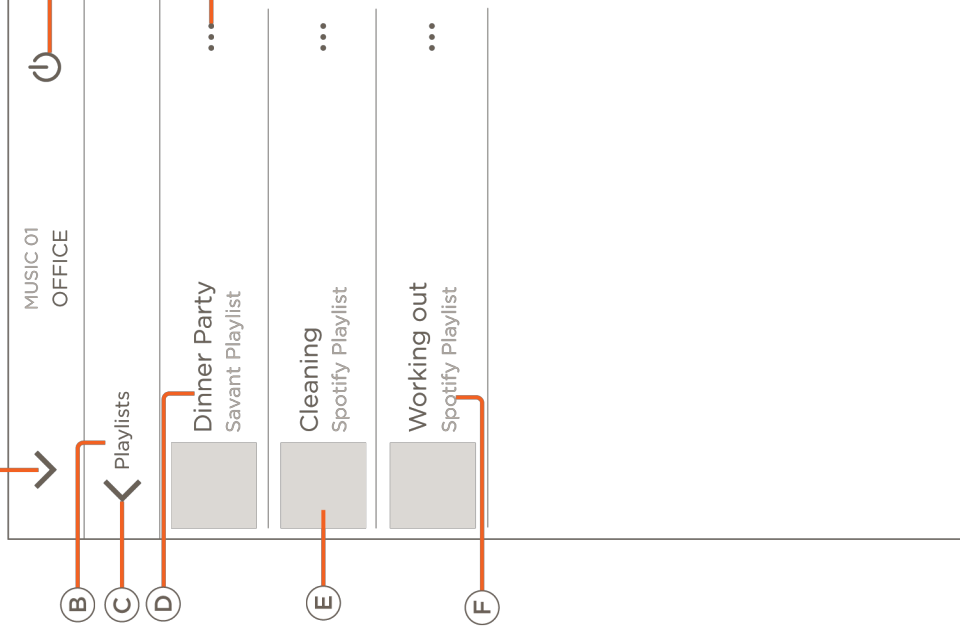
Once any music is playing all screens inside the Music service will display a Ribbon at the bottom of the screen displaying the active playing song.

- (A) Album Art: Displays the album art of the song playing.
- (B) Artist Name: Displays the artist name of the song playing.
- (C) Song Title: Displays the song title of the song playing.
- (D) Play/Pause: Button to play or pause the active song in the queue.

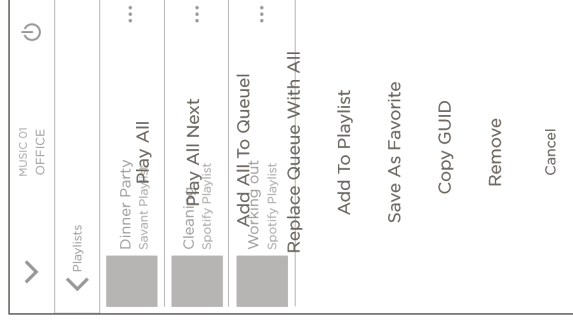


4. Playlists

- A** Home – Will take you back to the Home Screen of the App.
- B** Screen Name – Displays the Screen Name.
- C** Back – Returns to the last screen.
- D** Playlist Name – Title of the playlist.
- E** Playlist Art – Displays album artwork thumbnail from the playlist.
- F** Source – Streaming service source or a Savant created playlist.
- G** Options – Tap the ... next to a Playlist and the Options drawer will appear.
- H** Power – Powers off the Music service.



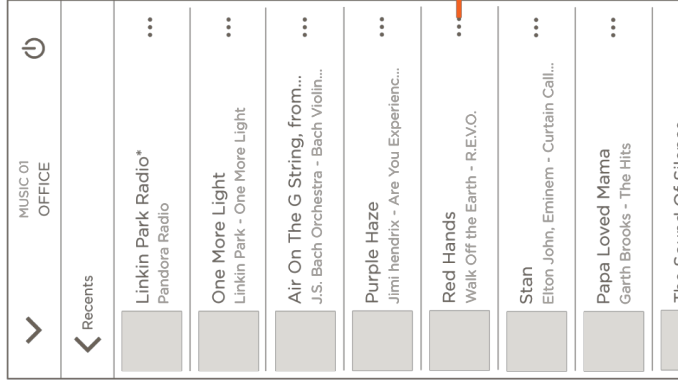
- Play All:** Adds the songs to the beginning of the song queue and starts playing.
- Play All Next:** Adds the songs to the song queue after the current song.
- Add All To Queue:** Adds all the songs to the current song queue.
- Replace Queue With All:** Clears the current song queue and adds all the songs in the playlist to the song queue.
- Add To Playlist:** Adds the contents of the playlist to a new or existing Savant playlist
- Save As Favorite:** Adds the playlist to the Favorites.
- Copy GUID:** Copy's the GUID to the devices clipboard (can be used in Savant Programming).
- Remove:** Deletes the playlist (only available on Savant Playlists)
- Cancel:** Closes the options drawer.



Create a New Playlist

Savant Playlist can contain songs from different streaming services. This section details the steps to create a new Savant Playlist. A song can be added from any of the locations that songs are listed. This example uses the Recents Screen.

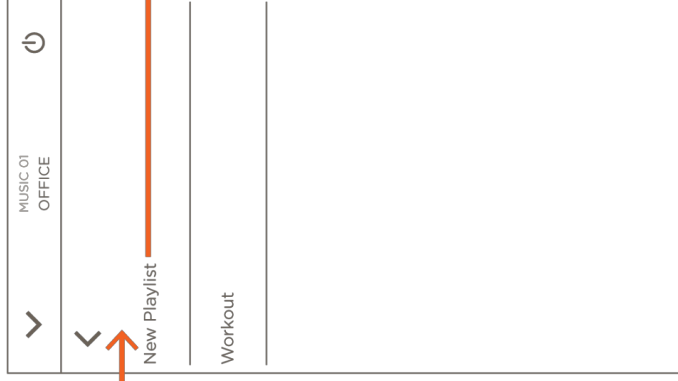
Once a song has been found that you what to add to a Playlist, do the following;



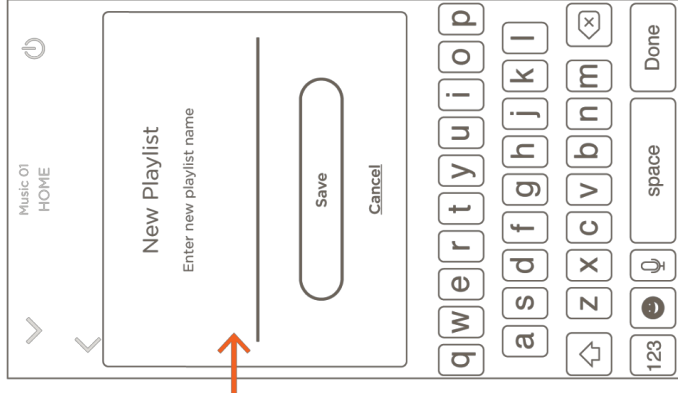
1 FIND A SONG AND TAP THE ... TO GET THE OPTIONS MENU TO COME UP



2 TAP THE ADD TO PLAYLIST



3 TAP NEW PLAYLIST

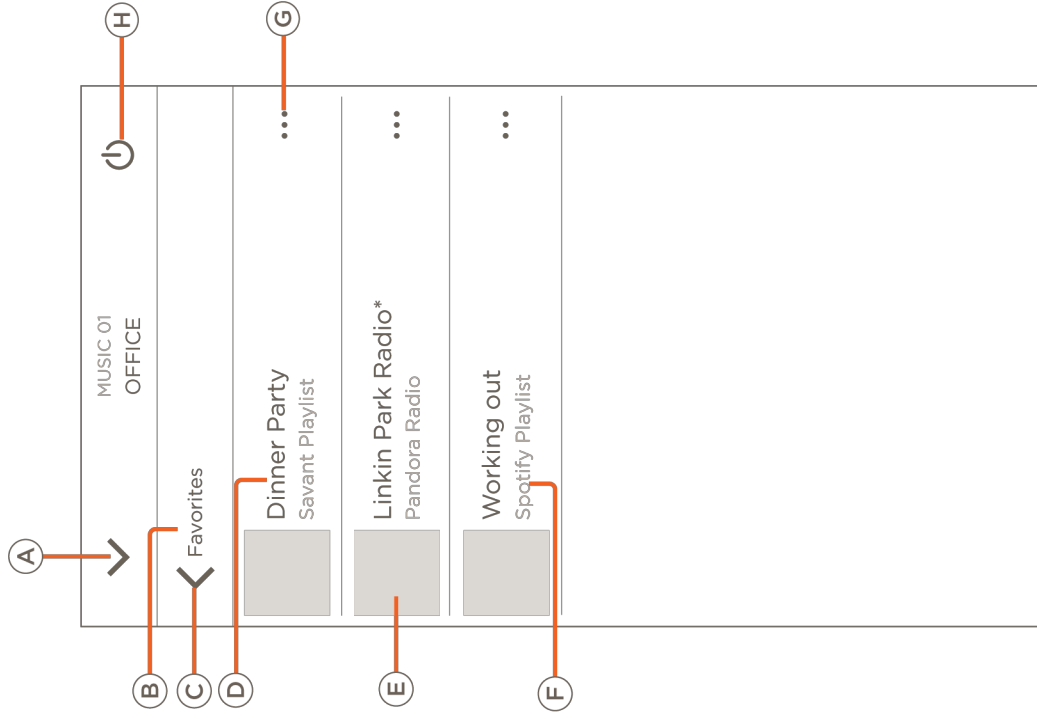


4 NAME THE PLAYLIST



IMPORTANT: Playlists created within a streaming service such as Spotify, cannot be managed from within the Savant Pro App.

5. Favorites



(A) Home – Will take you back to the Home Screen of the App.

(B) Screen Name – Displays the Screen Name.

(C) Back – Returns to the last screen.

(D) Favorite Name – Title of the favorite

(E) Favorite Art – Displays album artwork thumbnail from the favorite

(F) Source – Streaming service source or a Savant created playlist

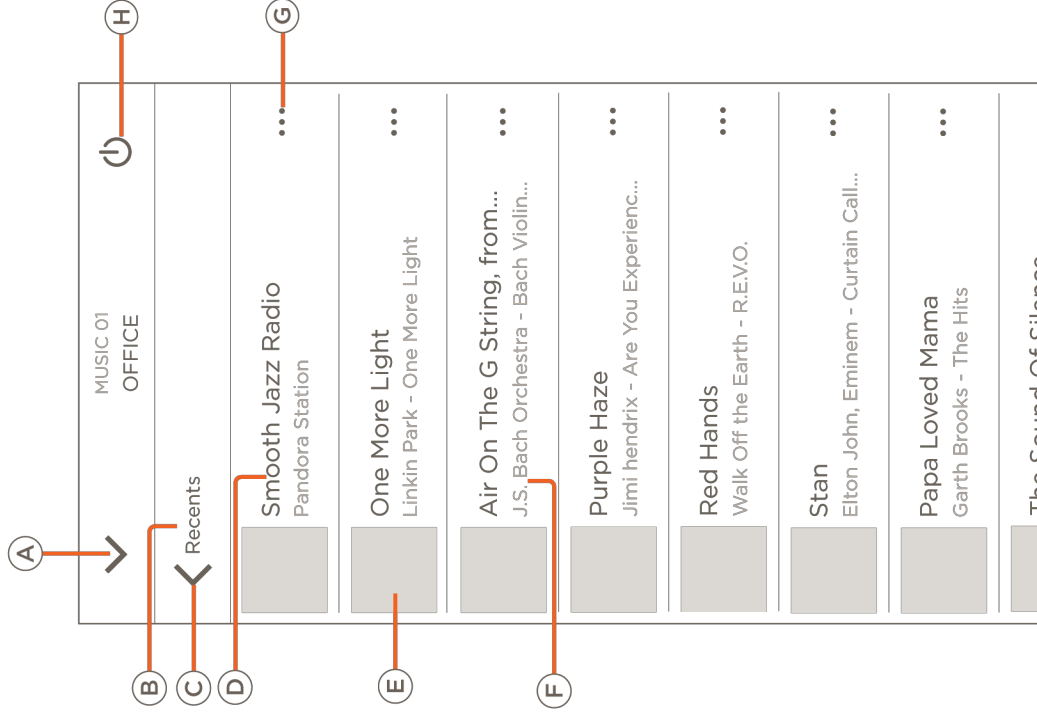
Options – Options for the favorite detailed below.



(G) Copy GUID: Copy's the GUID to the device's clipboard. (can be used in Savant Programming)
 Remove: Removes the item from the Favorites list.
 Cancel: Closes the options drawer.

(H) Power – Powers off the Music service.

6. Recents



(A) Home - Will take you back to the Home Screen of the App.

(B) Screen Name - Displays the Screen Name.

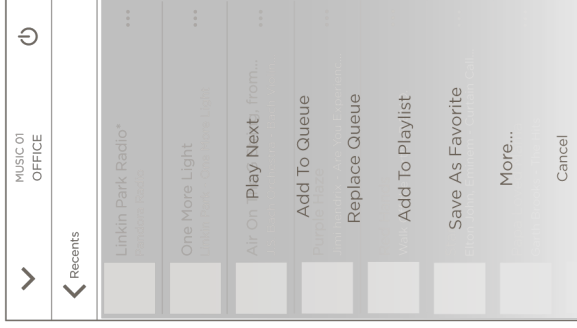
(C) Back - Returns to the last screen.

(D) Favorite Name - Title of the recently played item.

(E) Favorite Art - Displays album artwork thumbnail from the favorite.

(F) Artist/Source - Displays the artist or the streaming service source or a Savant created playlist.

Options - Options for the favorite. Detailed below.



Play Next: Plays the selection after the current song.

Add To Queue: Adds the selection to the current song queue.

Replace Queue: Replaces the song queue with the selection.

Add to Playlist: Adds the selection to a Savant playlist.

Save As Favorite: Saves the selection to the Favorites screen.

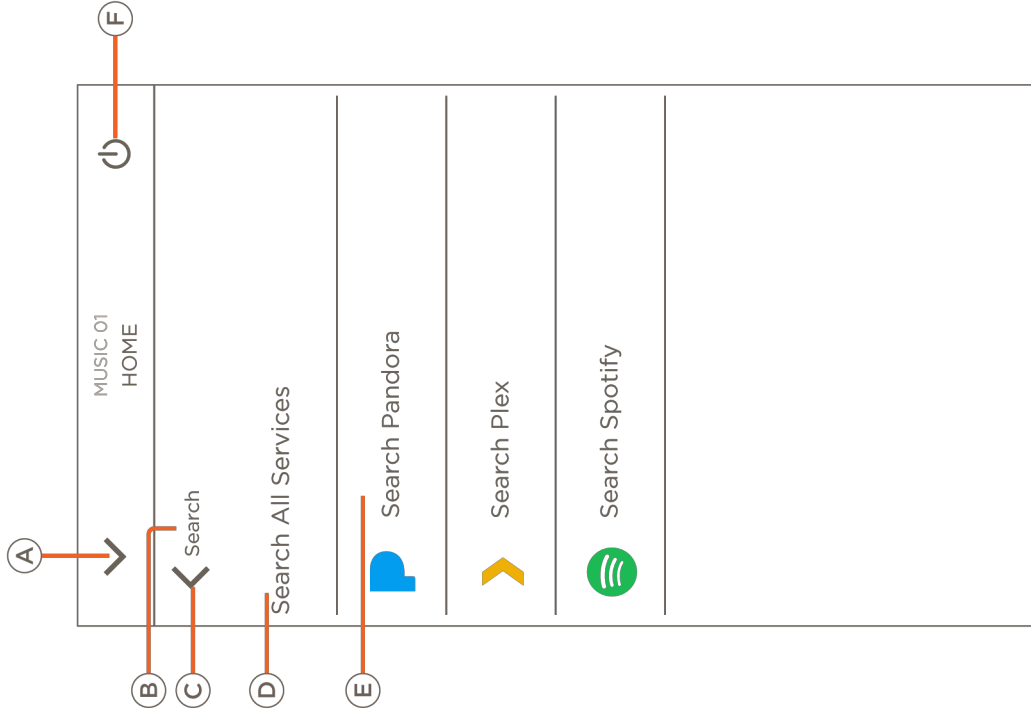
More... : Gives more options about the Artist or Album.

Cancel: Returns to the Recents screen.

(G)

(H) Power - Powers off the Music service.

7. Search



(A) Home – Will take you back to the Home Screen of the App.

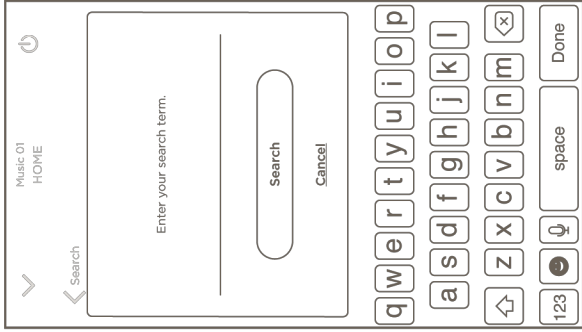
(B) Screen Name – Displays the Screen Name.

(C) Back – Returns to the last screen.

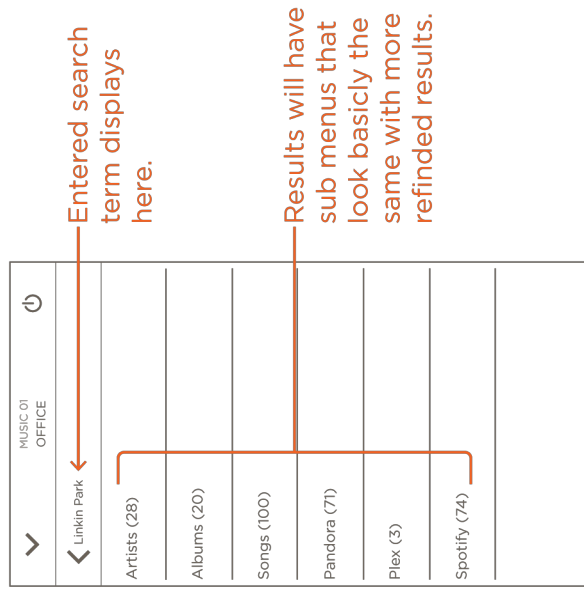
(D) Search All – Select to search all subscribed streaming services.

(E) Search Service – Select a service to search just that service.

(F) Power – Powers off the Music service.

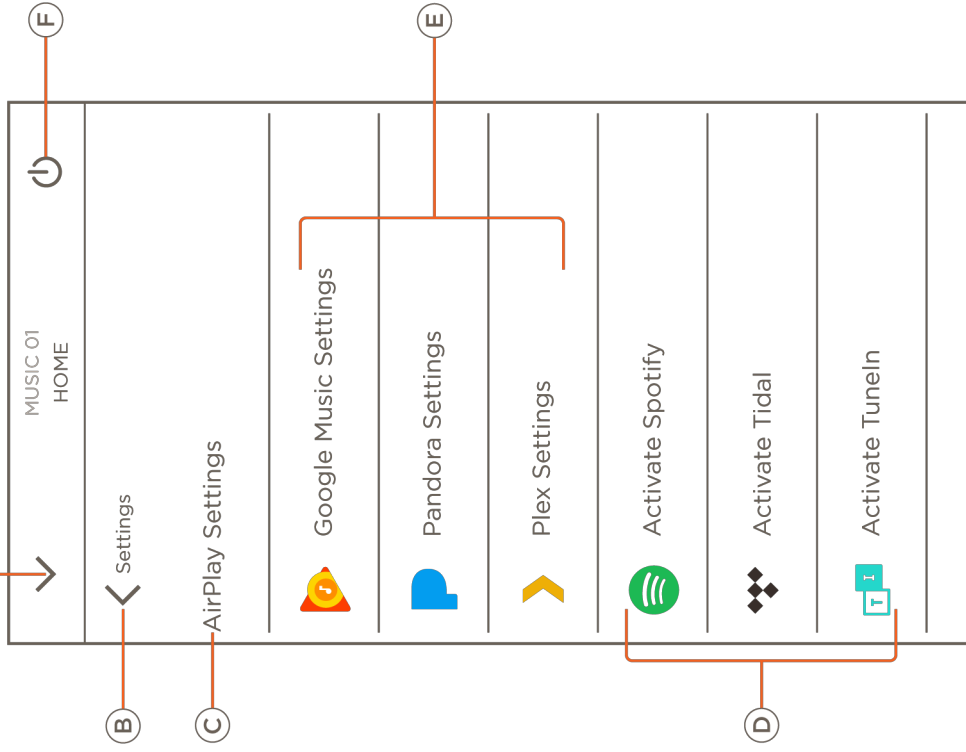


The Search screen looks the same no matter what the scope of the search that is being performed.



8. Settings

- (A) Home - Will take you back to the Home Screen of the App.
- (B) Back - Returns to the last screen.
- (C) AirPlay Settings - Change the Airplay display name.
- (D) Streaming services that can be added.
Active Streaming Services - Displays account information and service removal.
NOTE: To change user account you must remove the streaming service and add it again.
- (E) Power - Powers off the service.



Appendix A: Streaming Service Information

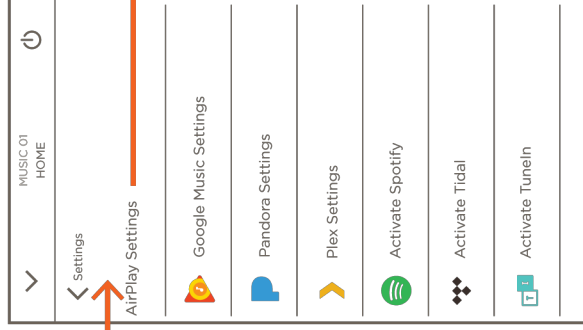
AirPlay

To use the Airplay feature power on the Savant Music service and leave it at the Service Selection Screen. Once the App is on this screen, you can control and play audio from the device that is connected to your Savant Music Server via Airplay.

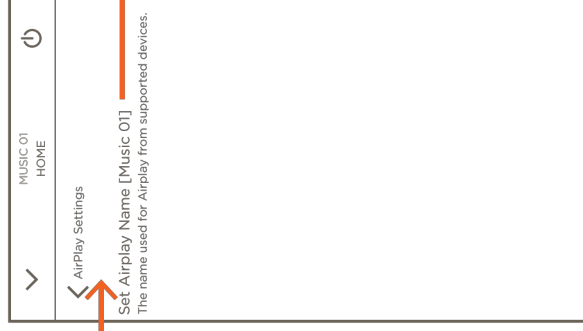
Change Airplay Display Name



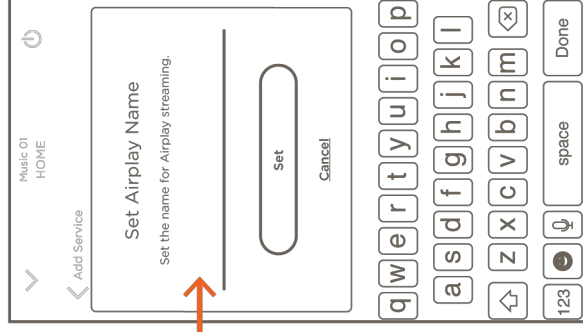
1 TAP THE GEAR ICON TO ENTER THE SETTINGS SCREEN



2 TAP AIRPLAY SETTINGS TO ENTER THE AIRPLAY SETTINGS SCREEN



3 TAP SET AIRPLAY NAME TO ENTER A DISPLAY NAME



4 ENTER AIRPLAY DISPLAY NAME

NOTE: THE NAME IN THE BRACKETS DISPLAYS THE CURRENT NAME

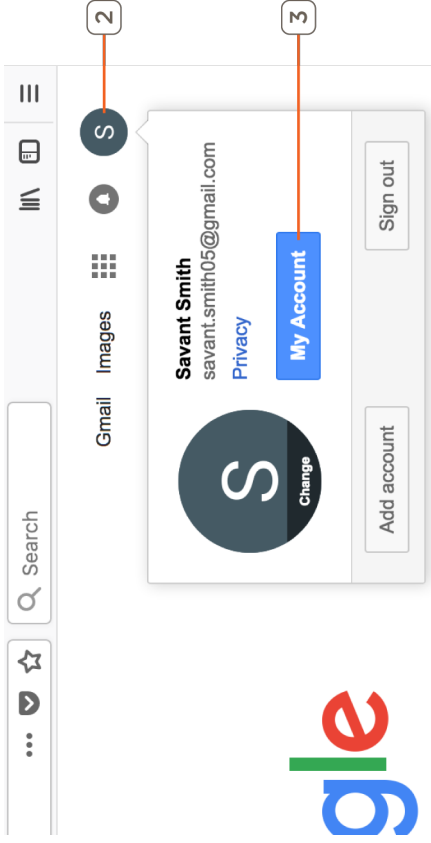
Google Play Music

Google Play Music requires 2-step Verification and an App Password to sign-in. This section shows how to setup 2-step Verification and add an App Password. This process is recommended to be done before you add the Google Play account to Savant Music.

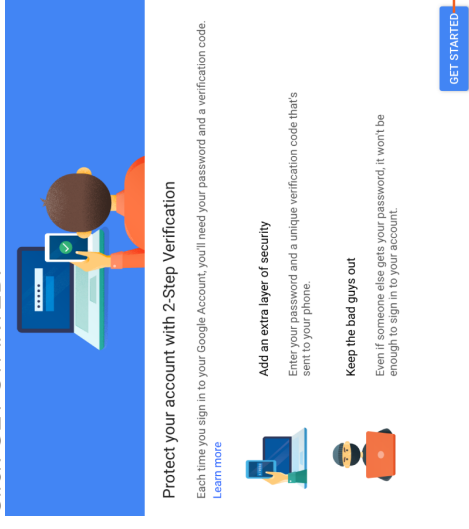
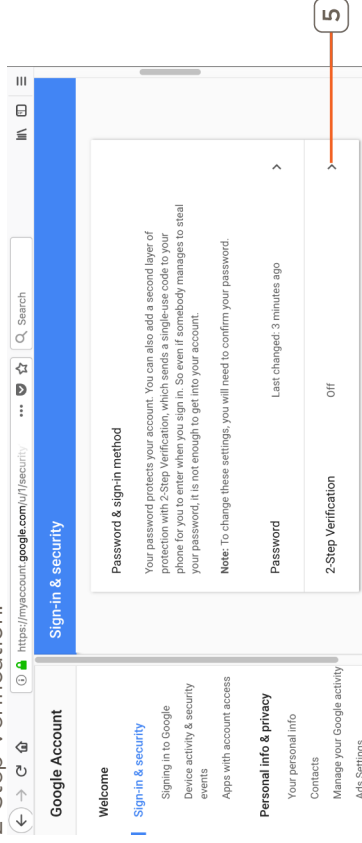
NOTE: Screenshots are included as reference, when you follow these steps the process may look different.

If your Google account already has the 2-Step Verification enabled you can skip to step 13.

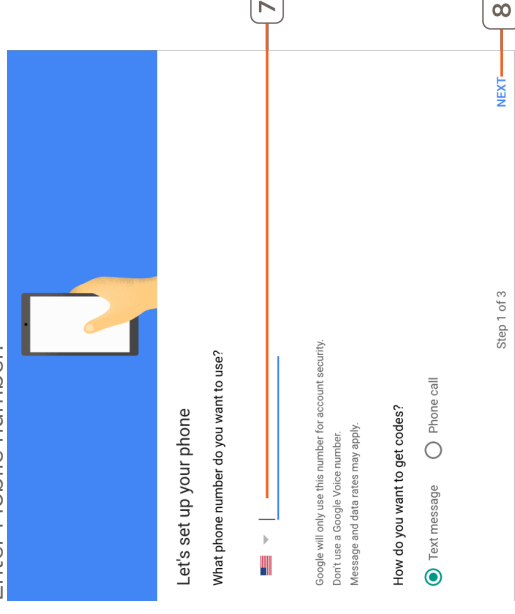
1. In a web browser open Google.com and login to the Google account.
2. Click on the Account icon in the upper right corner of the browser window.



3. Select My Account.
4. Select Sign-in & security
5. Scroll down to Password & sign-in method, click the arrow to the right of 2-Step Verification.

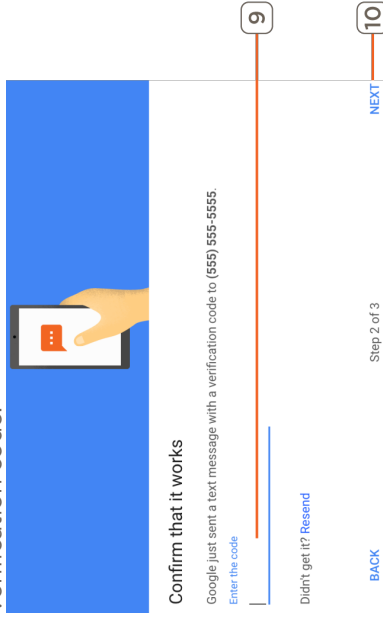


7. You will need to verify your login. This example uses a text message sent to a mobile phone. Enter Mobile number.

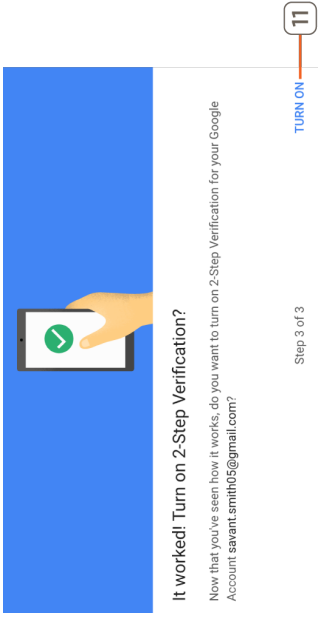


8. Click NEXT.

9. The text message should be received within a few seconds, enter the verification code.



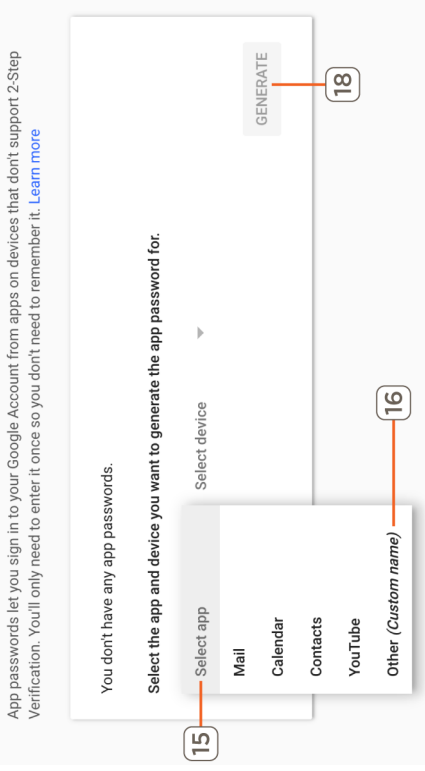
10. Click NEXT.
11. Click TURN ON.



12. You will need to Verify the account again.
If desired you may use Google's Authenticator app.
13. Go back to Sign-In & Security Page to add App password.
14. Click the arrow to the right of App passwords.

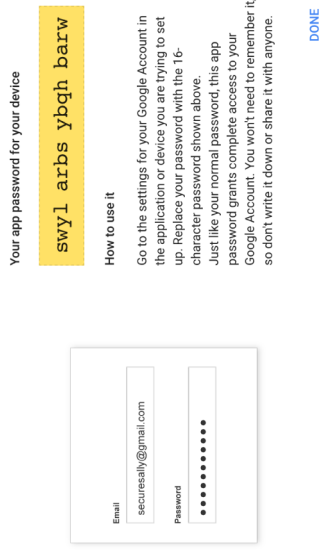
Password & sign-in method	Your password protects your account. You can also add a second layer of protection with 2-Step Verification, which sends a single-use code to your phone for you to enter when you sign in. So even if somebody manages to steal your password, it is not enough to get into your account. Note: To change these settings, you will need to confirm your password.
Password	Last changed: 9 minutes ago >
2-Step Verification	On since: Just now >
App passwords	None >

15. Click Select App.
← App passwords



16. Select Other.
17. Enter a name for this App password.
Savant suggests naming it Savant Music.
18. Click Generate.
A pop over will appear displaying the App password.

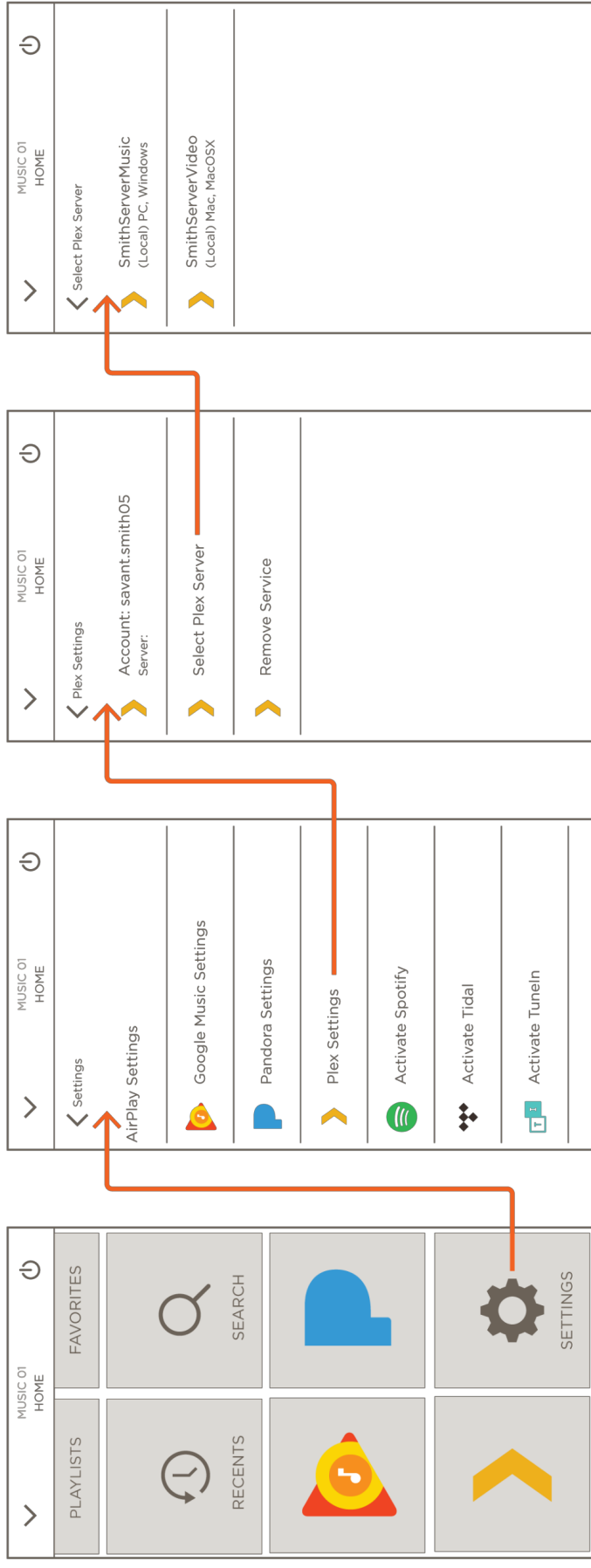
Generated app password



19. Use this App password as the password to sign-in to Google Play Music in the Savant Pro App.

Plex

After the Login credentials have been entered in the Savant App. You will need to select a Plex server to access.



1 SWIPE DOWN TO THE BOTTOM OF THE MUSIC SERVICE SCREEN AND TAP THE SETTINGS ICON

2 TAP PLEX SETTINGS

3 TAP SELECT PLEX SERVER

4 TAP THE SERVER THAT IS TO BE USED

Spotify

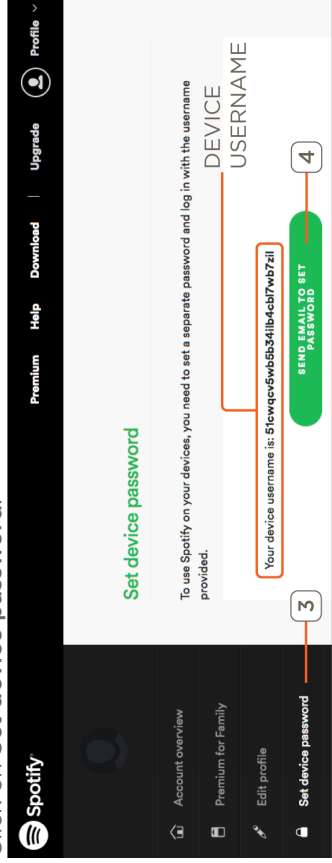
To add a Spotify account to a Savant Music server, the exact process depends on how you log in to Spotify. There are three main ways to have a Spotify account login set up. It depends on how the Spotify account was created.

Facebook

If you log in using Facebook the process below will need to be done before you can add Spotify to Savant Music.

NOTE: Screenshots are included as reference, when you follow these steps the process may look different.

1. In a Web Browser open Spotify and log in.
2. Go to the Account page.
3. Click on **Set device password**.

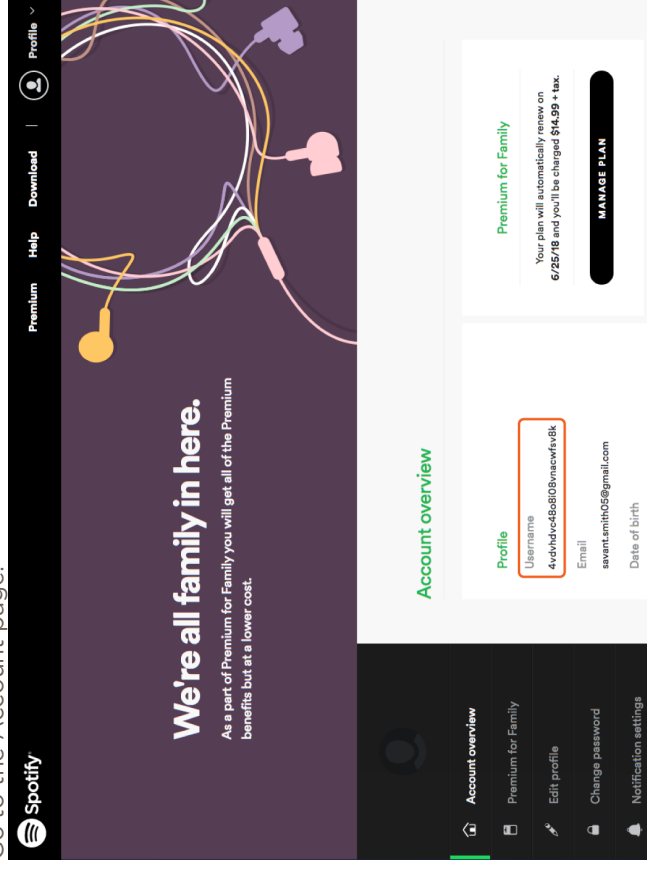


4. Click **SEND EMAIL TO SET PASSWORD**.
5. Check your email and follow the steps to set a device password.
6. Use the username and device password as the username and password in the Savant App.

Email Address Username

NOTE: Screenshots are included as reference, when you follow these steps the process may look different.

1. In a Web Browser open Spotify and login.
2. Go to the Account page.



3. Use the Username shown on the Spotify web page and your normal password to login to the Spotify in the Savant Pro App.
NOTE: If a Spotify account is not created via Facebook, either the username or email may be used. However, there are two login prompts and the credentials to log in on the first prompt cannot vary from the second prompt.

Spotify Login Process with Username

The example below shows the login process using the Spotify Username, if using an email address the same process applies.

1 SWIPE DOWN TO THE BOTTOM OF THE MUSIC SERVICE SCREEN AND TAP THE SETTINGS ICON

2 TAP ACTIVATE SPOTIFY

3 TAP LOG IN TO SPOTIFY

4 LOG IN TO SPOTIFY BY YOUR NORMAL METHOD

5 USE THE DEVICE USERNAME NOT AN EMAIL ADDRESS SEE PREVIOUS SECTION

6 ENTER PASSWORD/ DEVICE PASSWORD

NOTE: THIS BINDS THE SAVANT MUSIC SERVER TO YOUR SPOTIFY ACCOUNT

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- To contact Savant Sales, visit Savant.com and select **Contact Us** to locate a local sales representative in your area.



Savant® Pro App™ User Guide

Document Number:	009-1838-01
Document Date:	February 2020
Document Supports:	Savant® Pro App™ version 9.2 and Higher



This User Guide provides an overview of the features and functions of the Savant Pro App (version 9.2 and higher), available on iOS and Android mobile devices. Topics covered by this document include but are not limited to:

- General overview of Savant Pro App layout and navigation,
- Savant Pro App user account creation and management,
- Associating a newly created user profile with a Savant System Host,
- Creating, editing, and scheduling Scenes to activate saved service settings quickly and easily,
- Configuring and managing Favorites to activate TV services and recall favorite channels with a single press,
- Advanced application settings including custom home and room photos, notifications, keypad settings, and more.

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1. Device Requirements

The Savant Pro App can be installed on any smartphone or tablet that meets the following requirements:

Operating System

- iOS® 10.0 or higher
- Android OS 4.4.3 or higher

Networking

- Local Wi-Fi® Network Security – WPA1™, WPA2™, WPA1™ + WPA2™, WEP

Savant Software Requirements

- Savant Pro App (Version 9.0)
- da Vinci software 9.0 or higher

Gestures

The Savant Pro App User Guide will instruct a user to tap, press and hold, and swipe across the screen of a smartphone or tablet.

	Tap	Press and release (tap) a button or icon.
	Press and Hold	Press and hold a button or icon on the screen until a pop-up menu or other feature appears.
	Swipe Left or Right	Press and swipe finger to the left or right.
	Swipe Up or Down	Press and swipe finger up or down.

Customer Support

- For additional assistance with the Savant Pro App or other Savant Products, contact a registered **Savant Dealer** near you **-or-**
- Refer to information available via the **Savant Customer Community**

 **TIP:** For detailed information on individual services or service types (lighting, climate, etc.), Service User Guides are available on the **Savant Community Knowledge Base**. Savant recommends reading this User Guide prior to working with the Savant Pro App.

Note: Example images shown in this User Guide are for reference only and may not match the Savant Pro App user experience due to differences in app version, mobile platform, or modifications made for purposes of spacing or clarity within this document.

2. Installing the Savant Pro App

To download and install the Savant Pro App for iOS or Android devices, follow the steps outlined in the subsections below.


2.1. iOS Device

To download the Savant Pro App for iOS, follow the steps below:

1. On the iOS device, tap the App Store icon and log on to the Apple® store.
2. Enter Savant Pro into the Search bar.
3. Tap the  or  icon and install the Savant Pro App onto the iOS device. The Savant Pro  icon will now be available on the iOS device.
4. Tap the Savant Pro App icon to open the App. Refer to the [Create a User Account](#) section below to:
 - Create a Savant user account,
 - Connect to the Savant Pro System.

2.2. Android device

To download the Savant Pro App for Android, follow the steps below:

1. On the Android device, tap the Play Store icon and log on to the Google Play Store.
2. Select the Apps tab and enter Savant Pro into the Search bar.
3. Install the Savant Pro App onto the Android device. The Savant Pro  icon will now be available on the Android device.
4. Tap the Savant Pro App icon to open the App. Refer to the [Create a User Account](#) section below to:
 - Create a Savant user account,
 - Connect to the Savant Pro System.

3. Creating a Savant User Account

Follow the instructions below to create a Savant User account. The initial user, once connected to the Savant System Host, will be given administrator permissions. Additional user accounts (with Admin, Household, or Guest permissions) can be created and managed through the initial user.

1. Open the Savant Pro App and select the option to Create Account.
2. Enter and then confirm the email address that will be associated with the Savant User. This address will be the main point of contact and the key identifier for the Savant User account, and must be accessible to the user for verification.
3. Enter a password for the account. Password must include the following:
 - At least 8 characters,
 - At least one number,
 - At least one capital letter,
 - At least one lowercase letter.
4. Tap Next. On the following screen, enter the First and Last name that will be used to identify the user. This name will be displayed when the user is logged in to the Savant Pro App or other Savant Cloud based interfaces.
5. Tap Create Account. A verification email will be sent automatically to the address entered in step 2 above.
6. Log in to the user email account, open the verification email, and select the VERIFY EMAIL ADDRESS link to confirm and register the address.



HELPFUL INFORMATION - If the verification email cannot be located in the user email inbox, and all Spam and Junk Mail folders have been checked, Savant recommends adding the address scs@savantcs.com to the contacts list. If this fails to resolve the issue, contact the email provider or network administrator for the site.

The image displays three sequential screenshots from the Savant Pro App's account creation interface. The first screenshot shows the 'SAVANT' logo at the top, with 'Create Account' and 'Sign In' buttons below it. A hand icon points to the 'Create Account' button. At the bottom, there is a 'Learn More' link and a 'Host Found' indicator. The second screenshot shows a form with three input fields: 'email', 'confirm email', and 'password'. Below the 'password' field is a checkbox labeled 'By selecting "Next", you are agreeing to Savant's user agreement and privacy policy.' and a 'Next' button. The third screenshot shows a form with two input fields: 'First Name' and 'Last Name', followed by a 'Create Account' button.

4. Linking the Savant User to a Savant Pro System

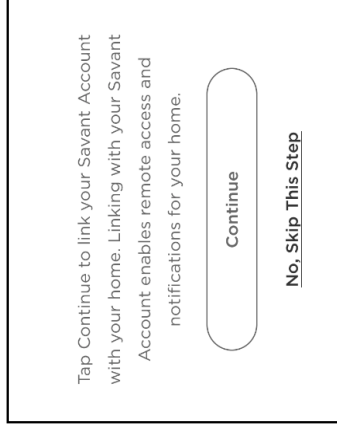
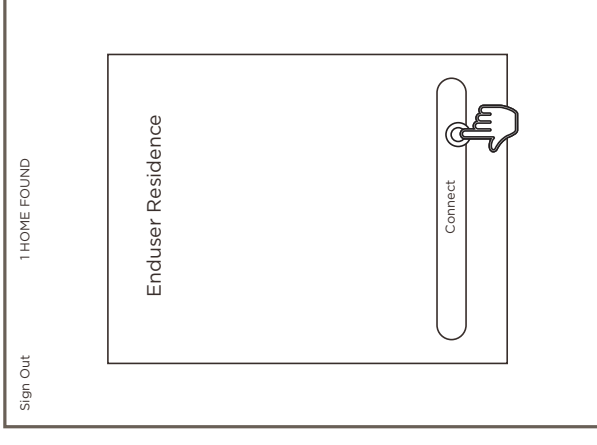
Once a Savant User account has been created, the account must be linked to a local Savant Pro System Host. Once linked, this User can remove and/or grant permissions to other accounts. If an account needs to be created, a user invite can be sent (see Section 6). Follow the instructions below to link the user account to the local Host.

1. Log in to the Savant Pro App with the user created in Section 3 above. The screen shown in the example image to the right will be automatically displayed once account creation is complete. Tap Connect to proceed, linking the Savant User with the Savant Home.



HELPFUL INFORMATION - If no Homes (Savant Hosts) are found, ensure that the mobile device running the Savant Pro App is connected to the same local network as the Savant Host. If multiple Homes are found, indicating more than one Host is available on the local network, swipe left or right to scroll through the list and choose the desired Home, then select Connect.

2. When linking the first user to a Host, the confirmation screen shown below will be displayed:
 - Tap **Continue** to claim the Host with the current Savant User account. This will grant the user administrator level privileges for the system. See Section 3 below for more information on account permission sets and user management.
 - Tap **No**, **Skip This Step** to connect to the system as a local user without claiming the Host as an administrator.
3. Once connected, the Savant Pro App will open to the main Home screen for the selected Host system. Skip to Section 8 below for an introduction to the Home screen and overall layout of the Savant Pro App.






5. Managing Users

From an Admin User account, additional User accounts can be created or invited to the Savant Cloud, and their permissions within the Savant Home system can be managed. This section describes the various account types and their default permissions, followed by subsections on specific aspects of user management.

User Account Types

The following are the three default types of users and their associated permission sets:

 <p>Guest</p> <p>This user will only have access while within the home. This user can also be restricted to select rooms, services, and scenes.</p>
 <p>Household</p> <p>This user will have remote access to the home. This user can also be restricted to select rooms, services, and scenes.</p>
 <p>Admin</p> <p>This user will have administrative access to the home. They will be able to invite users and manage other users within the home.</p>

Guest User: Is typically given to a temporary visitor

- Manage users (add, delete, modify) is **NOT** granted.
- Remote Access from outside of home is **NOT** granted.
- Access to all Rooms and Services **IS** granted.

Household User: Is typically an average household member.

- Manage users (add, delete, modify) is **NOT** granted.
- Remote Access from outside of home **IS** granted.
- Access to all Rooms and Services **IS** granted.

Admin User: Is typically the Head of Household member.

- Manage users (add, delete, modify) **IS** granted.
- Remote access from outside the home **IS** granted.
- Access to all rooms and services **IS** granted.

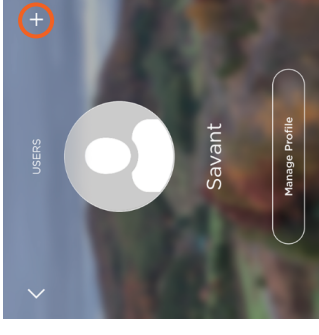


IMPORTANT NOTE! Admin User accounts can change account permissions at any time for any other user. The user account types described above outline the default permissions granted. When permissions are changed, the User Account type will update accordingly.

5.1. Invite a New User to a Savant Home

One method for granting a new user access to a Savant Pro System is to send that user an invitation from an existing account with Home Management permissions (admin level user). An email invite will then be sent out including instructions for registering a new Savant User account. If an account associated with the email address has already been created, the new user can simply log in to the Home with their credentials. Follow the steps below to invite a user to a system from an existing admin account:

1. From the main Home screen of the Savant Pro App, swipe right to open the **Settings** view.
2. Select **Users** from the options list.
3. Tap the **+** icon at the upper right to go to the **Add User** view.
4. The three default user account types are displayed. Tap the Select button for the account type/permissions set the new user will be granted for this Savant Home.
5. Enter a valid email address for the user to be added. This must be a real email address to which the user has access for account verification purposes.
6. Tap the **Send Invite** button. If no Savant Cloud User account associated with the email address entered exists, a new one will be generated automatically. A **Welcome to Savant** email will be sent to the address.
7. Log in (or have the user log in) to the email account and open the invite from Savant. Select the **Create Password** option to set up login credentials.
8. Open the Savant Pro App and log in using the new user email and password. This user will now be able to connect with and access the Savant Home using the permissions set selected by the admin user in step 4 above.



Email

Enter the email address of the person you would like to have access to your Savant Home.

Send Invite



HELPFUL INFORMATION!


- If a Savant Cloud User account associated with the email used in step 4 above already exists, there is no need to reset login credentials. The user can simply log in to the Savant Pro App normally and connect to the Savant Home once the invite has been sent.
- If the invitation email cannot be located in the user email inbox, and all Spam and Junk Mail folders have been checked, Savant recommends adding the address scs@savantcs.com to the contacts list. If this fails to resolve the issue, contact the email provider or network administrator for the site.

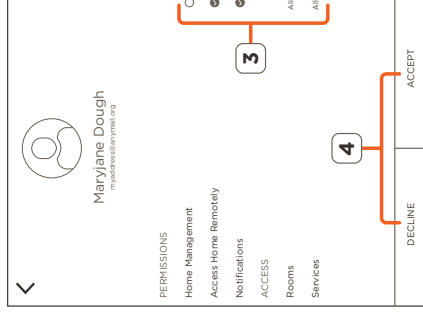
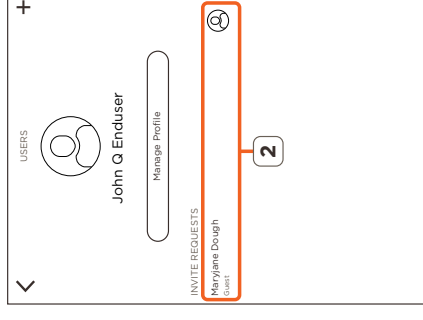
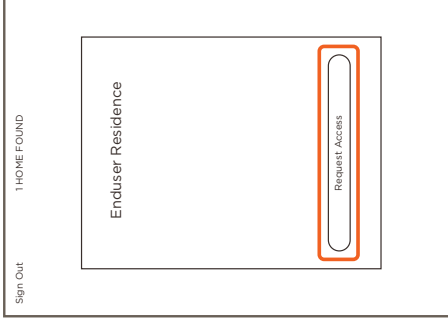
5.2. Request Access to a Savant Home

Another option for granting a user access to a Savant Home system is for an existing Savant Cloud User to request access to the system directly. The request will then need to be approved by an existing admin user, who will set the account type and permissions set for the new user within the system. Follow the steps outlined below to request and/or grant access using this method:

1. Connect the mobile device running the Savant Pro App to the local Wi-Fi network of the Savant Host to which access is being requested.
2. Log in to the Savant Pro App with the user to be added. If the user is not currently connected to a Savant Home system, skip to step 5 below.
3. If currently connected to another Savant Home (via Remote Access), navigate to the **Settings** screen and select **Switch Homes**.
4. Swipe left or right (if multiple Homes are found on the network) to select the Savant Home to connect to and tap **Request Access**. This will send an email notification to all admin users associated with the Home to indicate that a new user has requested system access.

To Accept an Access Request from a New User

1. As an existing admin user for the system, log in to the Savant Pro App and navigate to the **Users** screen ().
2. Any pending access requests will be listed under **Invite Requests**, by the name entered for each user during account creation. Tap the user name to process the request.
3. Set account access permissions for the user by tapping each checkbox to enable/disable privileges.
4. Tap **Accept** to add the user to the Savant Home with the selected access permissions, or tap **Decline** to dismiss the request.

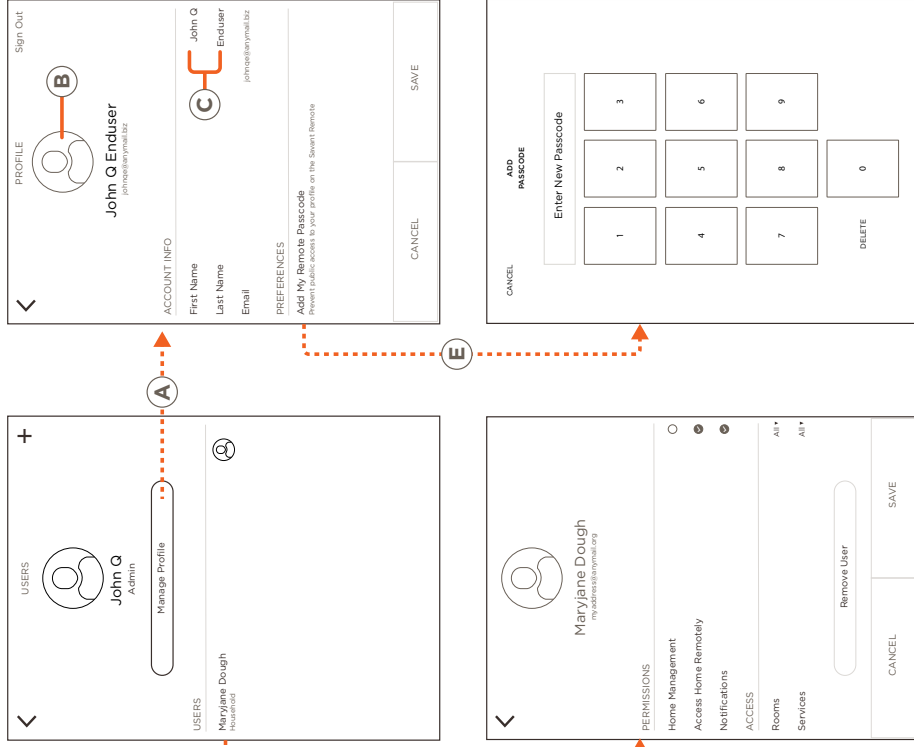


HELPFUL INFORMATION - See the [Introduction to the Pro App](#) section for reference on how to find the Users screen, along with an overview of Pro App layout and navigation.

5.3. Manage User Profiles

Any user can edit information for their own user profile, including the associated name or photo, by selecting **Users** from the **Settings** screen. Admin users with Home Management permissions can also add, remove, or edit account settings and permissions for any other user associated with the Home. Follow the steps below to edit user profile information:

1. Navigate to the **Settings** screen and select **Users** from the options list.
2. Tap the **Manage Profile** button to edit user information for the current account (admin users only, non-admins will open directly to the Manage Profile screen), or to log out of the Savant Pro App. Refer to the diagram and table below for details:




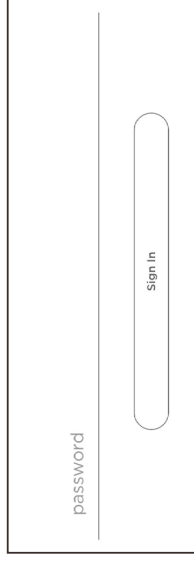
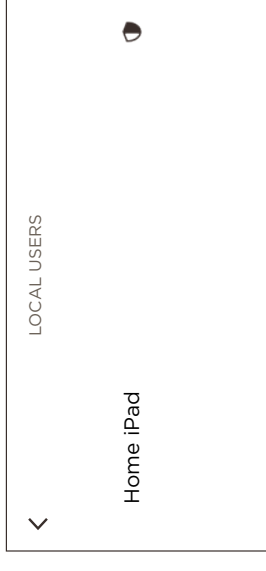
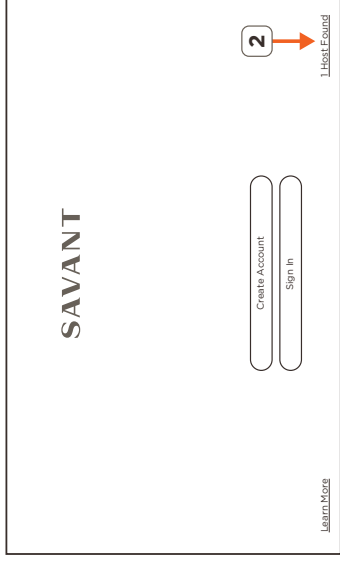
- A** Tap Manage Profile to adjust settings for the currently active user. This action is available to all users regardless of permissions enabled. This is the main view for all users without Home Management permissions enabled (see Item D in the table below).
- B** Tap here to add or change the profile image for the currently active user.
- C** Tap First Name or Last Name to edit the name displayed for the user. Any changes will be applied to the Savant Cloud User account and will be reflected in the Savant Pro App, Pro Remote, and any other cloud-based user interface.
 - Note that the email address for the user cannot be altered.
 - After making changes, select Cancel to discard and return to the main Users screen, or select Save to apply changes.
- D** All users associated with the system are listed here for admin users. Tap any user to edit permissions:
 - Tap to check or un-check any permission setting for the user:
 - **Home Management** - User can add, remove, or modify permissions for any other user.
 - **Access Home Remotely** - User can connect to the Savant Home system from outside the local network.
 - **Notifications** - User can create and receive system notifications. See Notifications section for more details.
 - Tap the dropdown list to select Rooms or Services the user can access.
 - Tap **Remove User** to fully revoke access permissions and remove the user from the Savant Home system.
 - Select **Cancel** to discard changes and return to the Users screen, or select **Save** to apply changes.
- E** Tap to configure a passcode/PIN for the user. This passcode will be required to log in as the user on the Savant Pro Remote. Enter desired passcode and select **Done** to save and apply. See [Section 10.4](#) below for more details.

5.4. Local Users

It is possible to connect to a Savant Home system as a Local User without configuration of a Savant Cloud User account if the system has been configured to allow this type of access. Local Users are often configured for guest access or for use with Savant Touch in-wall panels, and can be password protected by the installer during configuration if desired. In order to connect to the system as a Local User, the device running the Savant Pro App must be connected to the local network, and the RacePoint Blueprint configuration file uploaded to the Host by the installer must have at least one user configured for this purpose. For Savant Dealers, more information on Blueprint programming for user access can be found in the [Managing User Logins in RacePoint Blueprint Application Note](#), available via the [Savant Customer Community](#).

To log in as a Local User via the Pro App for systems configured to allow this type of access, follow the steps outlined below:

1. Ensure that the mobile device is connected to the local network, then open the Savant Pro App.
2. On the front login screen, tap the **[#] Hosts Found** indicator at the lower right corner of the screen. Note that this may take a few moments to populate as the app scans the local network for Hosts.
3. On the Home Selection screen, tap **Connect** for the Savant Home system with a Local User configured.
4. On the following screen, a list of configured Local Users will appear. Tap the desired user to connect.
5. If a password has been set up for the user selected, a shield icon will display next to the name (). Tap the user, then enter the password in the prompt that follows and tap **Sign In** to connect.



6. Sign in and Connect

Once at least one Savant Cloud User has been created and associated with the Savant Home system, it is possible to open the app, log in, and connect to the system by following the steps below:

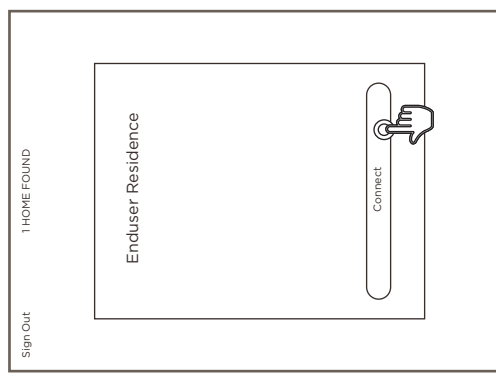
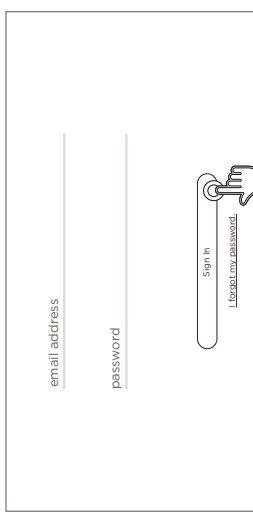
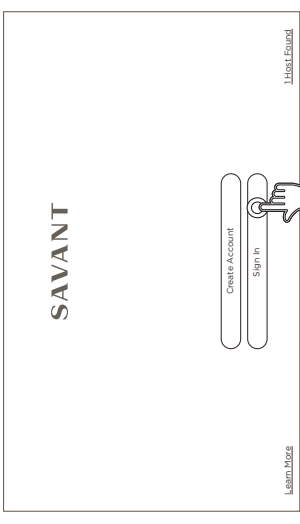
1. Open the Savant Pro App. Note that the mobile device running the app must be connected to the same local network as the Savant Host, unless the user has been granted Remote Access permissions.
2. From the front login screen, tap **Sign In**.
3. Enter the email and password for the Savant Cloud User created in Section 3 above, then tap **Sign In** again to continue.
4. The next screen will show all Savant Home systems located on the local network, as well as any systems the logged in user has remote access to available. swipe left or right to locate the desired Savant Home and tap **Connect**.
5. The app will open to the **Home** page for the selected system. Note that it may take a few moments for the interface to fully load.



HELPFUL INFORMATION! To recover a lost password for a user account, enter the email associated with the user, then tap the **I forgot my password** option below the **Sign In** button.

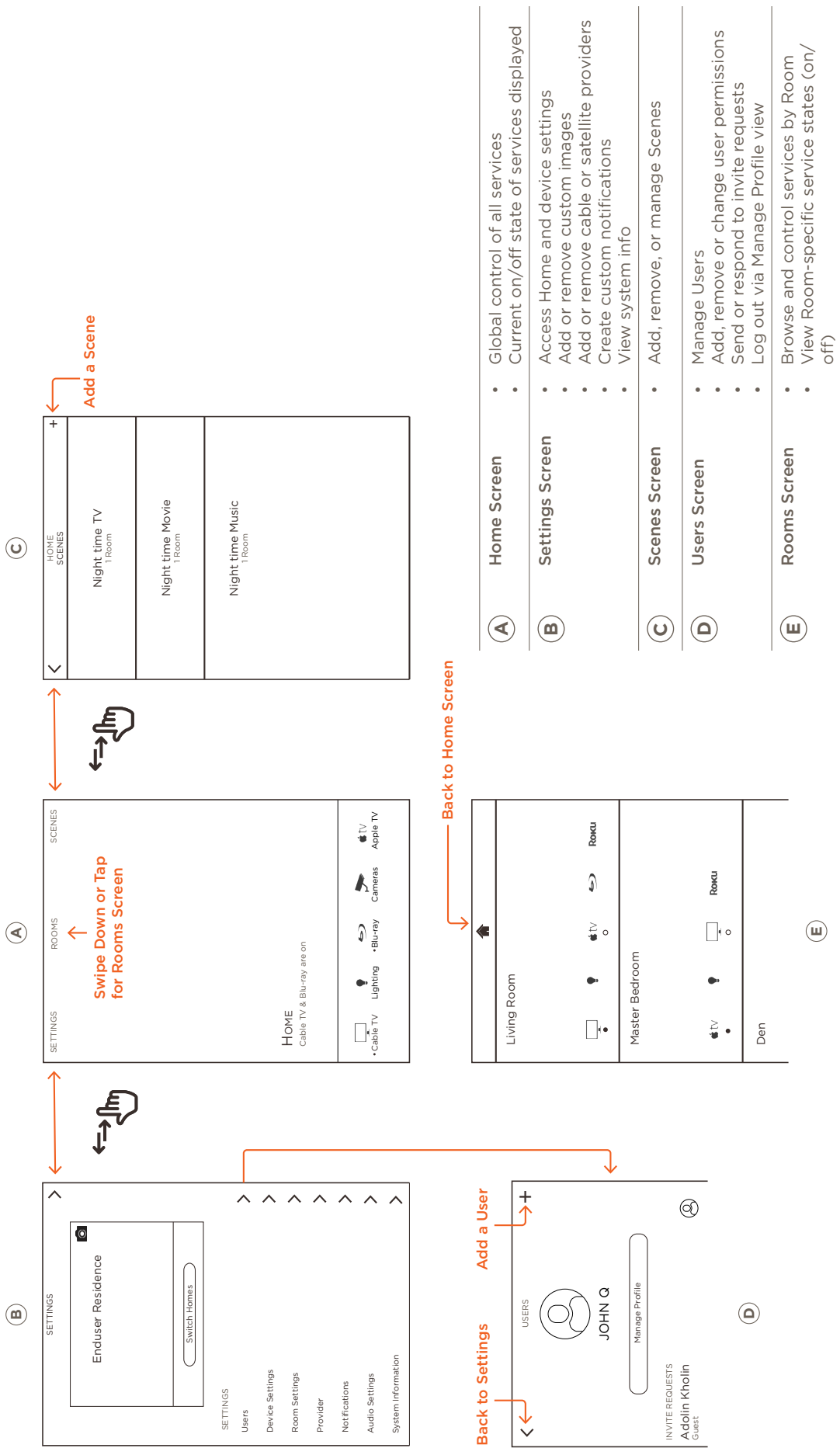
This will send an email to the user address with password reset instructions. The automated email message will come from the address scs@savantcs.com.

If the email cannot be found in the user's inbox after 5 minutes or more, check all spam and junk mail folders. If the message still cannot be located, add the address above to the Contacts list for the user email account and retry. If the message still does not come through, contact the email provider or local network administrator for further assistance.



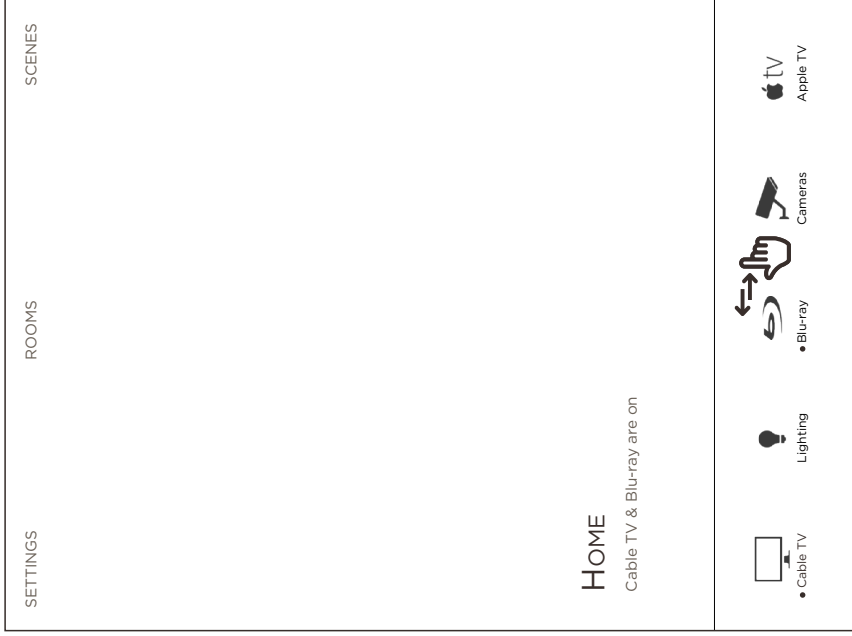
7. Introduction to the Savant Pro App

The Savant Pro App serves as the primary control center for all Savant controlled devices in the home. All services can be monitored and managed using the app. Refer to the diagram and table below for a brief introductory overview of the app's main screens and layout for navigation.



7.1. Home Screen

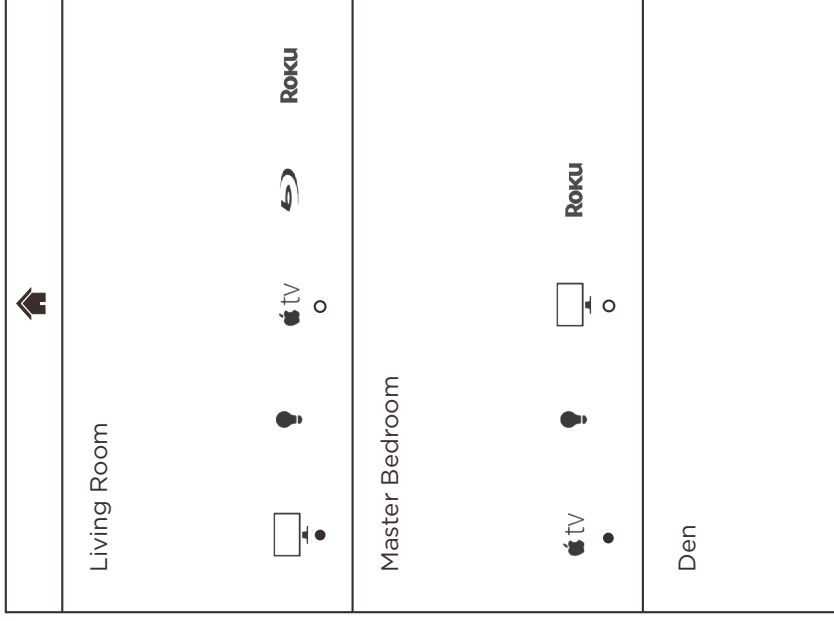
The Home screen is shown when users first connect to the system or open the Savant Pro App. The following section provides an overview of the options available on the Home screen. Note that some behaviors such as service ordering and “Home” text displayed can be customized by the installer during configuration, and the table below describes default settings only. Refer to the later sections of this document for further information on the screens and features referenced here.




<p>Settings</p> <p>Tap title or swipe right to open the Settings screen, where a variety of system options are presented. Refer to the section below for detailed information. From this view, a user can:</p> <ul style="list-style-type: none"> • Manage user information, or access the user profile management view to log out, send or approve access requests, and manage permissions, • Manage device, room, or cable/satellite provider settings, • Change or upload custom room and home photos, • View system information, • Manage notifications, and more. 	<p>Rooms</p> <p>Tap title or swipe down to open the Rooms view.</p> <ul style="list-style-type: none"> • Swipe up or down to browse all configured rooms within the home, • Swipe left or right on any room's service carousel to view and access room-specific services. • Services that are currently active in the room are indicated with a dot.
<p>Scenes</p> <p>Tap title or swipe left to open the Scenes view. From this screen, users can create, capture, edit, remove, or re-order Scenes, a powerful feature which enables users to save and recall specific combinations of service states and settings with a single tap. See the Scenes section of this document below for more details.</p>	<p>Home Image</p> <p>The Home screen displays a default background image of a Savant smart home. Users can upload and save their own personalized images for the home or individual rooms via the Settings screen.</p>
<p>Activity Feed</p> <p>The Activity Feed text below the Home title lists any currently active A/V services.</p> <ul style="list-style-type: none"> • Tap the text of the Activity Feed to open the control interface for the active service. • If more than one service is active, tapping the Feed will present the user with a list of options. Select an active service from the list to open its control interface. 	<p>Service Carousel</p> <p>All available services for the system are displayed in the Service Carousel at the bottom of the Home screen. By default, services are ordered based on frequency of use, with the last active service shown first.</p> <ul style="list-style-type: none"> • Swipe left or right to scroll through the service list, • Tap any service icon to activate the service (if inactive) and open its control interface. • For services available in multiple rooms, select the target room(s) from the list presented to activate the service. • A filled circle icon displayed before the service name indicates that the service is currently active in at least one room.

7.2. Rooms Screen

Tap **Rooms** or swipe down from the top center of the Home screen to access the Rooms view. This screen displays all Rooms within the system that are accessible to the current user, along with a service carousel specific to each room. Refer to the diagram and table below for information on the screen's functions:





	Tap to return to the Home screen. See Section 7.1 above for details.
Rooms List	Swipe up or down to scroll through all available Rooms.
Service Carousel	Services are displayed for each available Room. Swipe left or right on any room to scroll through available services. Tap any service icon to open its control page.
Active Service Icons	Active services are marked with a circle below the service icon: <ul style="list-style-type: none"> ● - Service is active in the specific Room. ○ - Service is active in another Room.

8. Scenes







Scenes are a powerful and convenient feature of the Savant Pro App which allow the user to save and recall nearly any combination of services and settings with a single tap or button press. Scenes can also easily be set to activate automatically on a schedule. The subsections below illustrate the recommended method of Scene configuration.

To access the Scenes view from the **Home** screen, swipe left or tap **SCENES** at the upper right corner.

	HOME SCENES 
	Day Time TV 1 Room
	Night Time Movie 1 Room
	Goodnight 7 Rooms



TIP - For newly deployed Savant Home systems, or newly created users, the Scenes list will be empty. Proceed to Section 8.1 below to begin creating Scenes.

	Tap left arrow or swipe right to return to the Home screen.
	Tap to add a new Scene. See subsections below for a detailed walkthrough of Scene creation.
	Tap any Scene from the list to apply its saved settings and service states.
	Swipe up or down to scroll through the list of available Scenes.
	Tap any scene and swipe left to show the options menu to modify the Scene. Refer to Section 9 below for more information on managing and modifying existing Scenes.
	Tap and hold any Scene, then drag and drop to re-order its place within the list. See Section 9.3 below for further information.

8.1. Scenes - Supported Services

Before beginning Scene creation or modification, users should note that while most Savant services are supported for use within Scenes, there are a few notable exceptions. Certain services are not eligible for inclusion in Scenes, and will neither be captured during Scene creation, nor selectable for manual inclusion at any point during the creation or editing process. Depending on the service, this may be due to lack of reliably trackable status feedback (mostly for integrated 3rd party devices or control types that do not provide feedback), or an intentional development decision to avoid potential security risks.

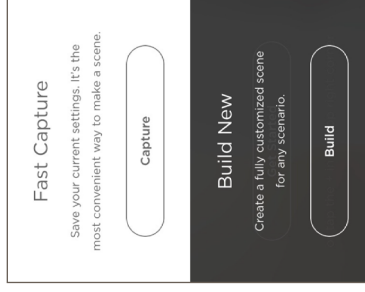
Services **NOT** supported for inclusion in Scenes include but may not be limited to:

- Non-Variable Shades - meaning any shades with Up/Down/Stop control only. Variable Shades will present a percentage-based slider for control.
- Pool and Spa Control services,
- Entry and Door Lock services,
- Relay or GPIO controlled services, including most gate and garage door controllers.

For further information on service support for Scenes, contact a Savant Dealer or Sales Representative.

8.2. Scene Creation Options

To begin configuring Scenes, tap the **+** icon at the upper right corner of the Scenes view, or if no Scenes have been configured yet, tap **Get Started**. The option to select one of two methods of Scene creation is presented next:



Fast Capture (Recommended Method)

- The simplest method of Scene creation, using the Fast Capture option allows the user to select the rooms to capture, take a virtual snapshot of the current service settings for those rooms, and include them in the Scene. Set all services to the desired state in the target rooms and tap **Capture** to continue.
- Services and settings can be added, removed, or edited during the creation process.
- This User Guide will focus on outlining the Fast Capture method of Scene creation.

Build New

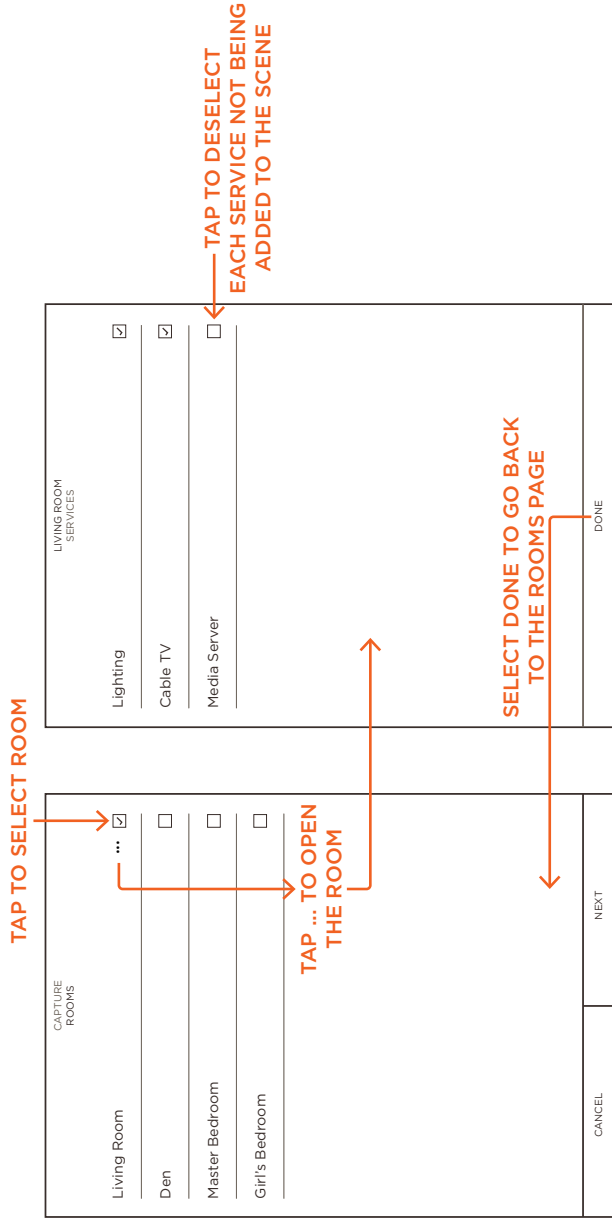
- Custom build a Scene from the ground up. Using the Build New method allows the user to select services, rooms, and settings manually and save them to a Scene.
- While the sections below focus on the Fast Capture method of Scene creation, the workflow is similar for the Build New method. Tap **Build** to continue, and follow the prompts in the app to construct a Scene.

8.3. Select Rooms and Services

The section below describes how to select rooms and services to include in a Scene with the Fast Capture method. The process is similar for the Build New method, with a different order of operations.

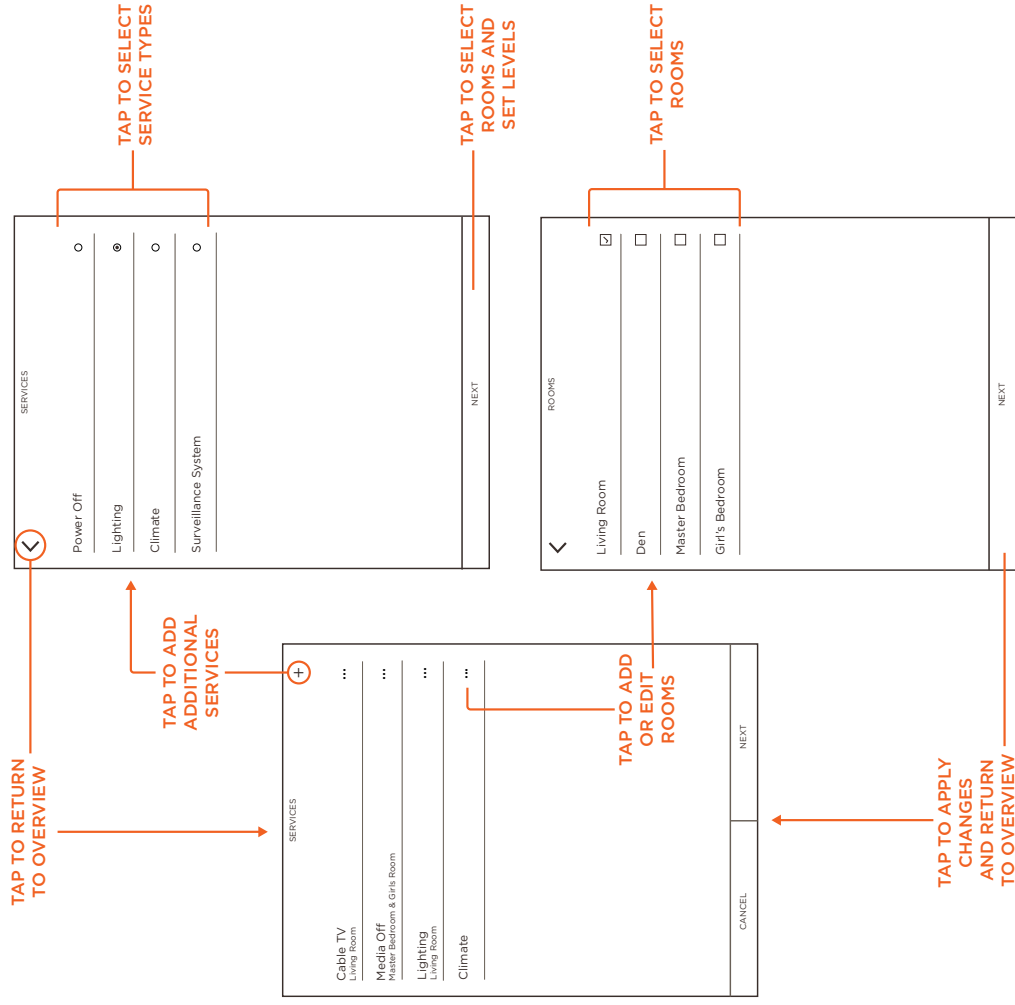
⚠ IMPORTANT NOTE: Some service types cannot be supported for use with Scenes, and will neither be captured nor appear as selectable in the additional services list. Examples include pool and spa control services, security, non-variable shades (with up / down / stop control only), entry services, and relay, GPIO, and garage or door lock services with no status feedback configured. For further details, contact a Savant Dealer, or refer to the relevant Service User Guide or da Vinci Release ReadMe - available on the [Savant Community](#).

1. Using the Fast Capture method, the first step is to select the rooms where services will be captured. Tap the checkbox to include the desired rooms. Checked rooms will display the options icon (•••).
2. To select which services to capture in each room, tap the options icon to view the room's currently active services. Tap to select/deselect services to add to the captured Scene.
3. Tap Done on the Room Services screen to return to the Room selection view. Repeat step 2 above to adjust services for each included room.
4. When all target rooms and services have been selected, tap **Next** from the **Rooms** page to continue.



8.4. Add Additional Services

Once all rooms and services to capture have been selected, an overview list of those services and rooms is displayed as shown below. Additional services can be added at this stage, including any services not directly available in the specific rooms selected for capture. Review the service list selected in section 9.2 above and tap the + icon at the upper right corner of the screen to add any additional services as needed. Once all services have been configured, tap **NEXT** at the bottom right of the overview screen to proceed to the Scene Scheduler.



HELPFUL INFORMATION!

- When configuring additional services, after tapping **NEXT** on the Service page (**Tap to Select Rooms and Set Levels** in diagram opposite), the process will vary based on the service type. Follow the prompts in the app to configure the service for Scene creation.
- From either the Service Adjustment screen or Rooms screen, tap **NEXT** to apply changes and return to the Services overview, or tap the < icon at the top left to discard changes and return.

8.5. Configure Scene Scheduler

Scenes can optionally be set to activate on a schedule, based on either a specific time, or relative to celestial time, or relative to celestial time (sunrise, sunset, dawn, or dusk - calculated based on location coordinates). If the Scene being created does not require scheduling, tap **Skip** to continue. To set a schedule, tap each field to modify as needed. Refer to the image and table below for details on each option/field:

The screenshot shows the 'Scene Scheduler' configuration screen. At the top, it says 'SCHEDULE' and 'Create a schedule below to make this a recurring scene.' Below this is a 'Scene Scheduler' icon. The configuration options are:

- Type: At Time
- Time: 12:00 AM
- All Year:
- Days: None

At the bottom, there are 'BACK' and 'SKIP' buttons.

The screenshot shows the 'Scene Scheduler' configuration screen. At the top, it says 'SCHEDULE' and 'Create a schedule below to make this a recurring scene.' Below this is a 'Scene Scheduler' icon. The configuration options are:

- Type: Relative to Celestial Time
- Celestial Reference: Dawn
- Time Offset: None
- All Year:
- Days: None

At the bottom, there are 'BACK' and 'SKIP' buttons.

Type: At Time	Activate Scene at exact time configured.
Time	Tap to set the time at which Scene will activate.
All Year	<input checked="" type="checkbox"/> - (Checked) Scene will activate at the configured time and day(s) year-round. <input type="checkbox"/> - (Unchecked) Start Date and End Date fields will appear. Tap to edit and set the range to activate Scene during part of the year only.
Days	Tap to select the day(s) of the week the Scene will activate at the configured time.
Type: Relative to Celestial Time	Activate Scene at time based on dawn, dusk, sunrise, or sunset.
Celestial Reference	Tap to select dawn, dusk, sunrise, or sunset. These are calculated based on geographical location, configured for the system within RacePoint Blueprint during initial installation.
Time Offset	Tap to configure an offset in minutes before or after the selected celestial event.
All Year	<input checked="" type="checkbox"/> - (Checked) Scene will activate at the configured time and day(s) year-round. <input type="checkbox"/> - (Unchecked) Start Date and End Date fields will appear. Tap to edit and set the range to activate Scene during part of the year only.
Days	Tap to select the day(s) of the week the Scene will activate at the configured time.



HELPFUL INFORMATION!

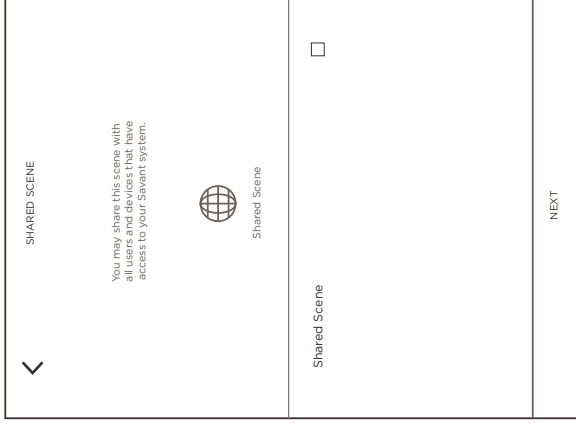
When configuring a schedule for a Scene, the **Next** option will only appear once valid schedule rules have been selected.

- If the Scene being created does not require a schedule, tap **Skip** to continue to the next section.
- If the Scene schedule is needed but the **Next** option does not appear, check the configured fields to ensure all have been populated correctly.
- Once configured, tap **Next** to continue to the next section with the schedule set.

8.6. Shared Scene Selection

Once scheduling has been configured or skipped for the Scene being created, the option to make the Scene accessible to all users and devices with system access is presented. By default, Scenes are specific to the current Savant Cloud User account (the user creating the Scene). Tap the checkbox on this screen to enable global access to the Scene. This allows any user with system access, including Local Users and shared devices (such as Savant Touch panels) to access the Scene.

- Tap the checkbox to make the Scene accessible to other users and devices.
- Leave the checkbox disabled to create a Scene available only to the current user.
- Tap **Next** at the bottom of the screen to continue.



8.7. Scene Name

Scenes must be given a name, which will appear on the main Scenes list view. Select one of the preconfigured common Scene names from the list, or select the top **Custom** option to enter a name manually.

Once a name has been selected or added via the Custom option, the **Next** button will populate at the bottom of the screen. Tap **Next** to proceed.



8.8. Select Scene Photo

Newly created Scenes must have an image added. The selected photo is displayed along with the Scene name in the main Scenes list view. Scene images can be selected from a list of default photos, added from mobile device storage, or taken via the mobile device camera.



Swipe up or down to scroll through the available stock Scene photos. Tap any photo to select.



Tap the **+** icon at the upper right corner of the screen to add a custom Scene image:

Take Photo

Take a picture using the camera of the mobile device running the Savant Pro App. May require camera permissions to be enabled.

Choose Photo

Select an image from mobile device storage. May require filesystem access permissions to be enabled.



Tap to go back to the previous screen (**Name Your Scene**).

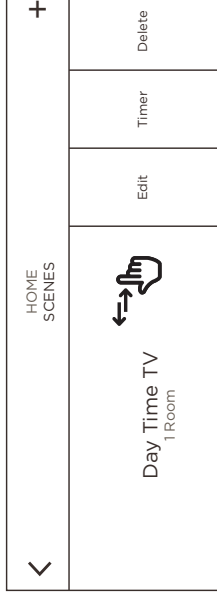
NEXT

Once a photo has been selected, the Next button will populate at the bottom of the screen. Tap to complete Scene creation.

9. Scene Management

From the main Scenes view, users can apply or manage any configured Scene to which they have access. Management options for created Scenes include **Edit**, **Timer** and **Delete**.

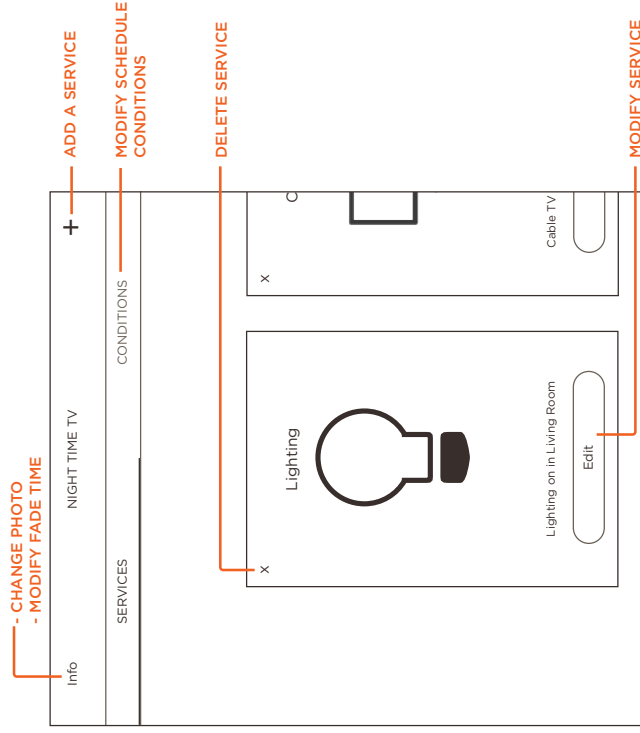
- Swipe left on the Scene name to show management options.
- Tap to select the appropriate option to **Edit** the Scene, activate the Scene after a delay using the **Timer** option, or **Delete** the Scene. Note that Scene deletion cannot be undone.
- Swipe right to close the options list.



9.1. Adjustment Panel

When the **Edit** option is selected for a Scene, the adjustment panel shown below is displayed. Swipe left or right to scroll through included services.


Info Button	Modify the Scene photo, Fade Time or Shared/Global Scene settings.
Photo	Tap to display options to Take Photo or Choose Existing Photo (from the mobile device's filesystem) to represent the selected Scene.
Fade Time	Adding a Fade Time will apply a delay between Scene activation within the app and full application of Scene settings. For example, with dimmable lighting, lights will fade from off to the level set by the Scene within the configured fade time. Select this option to show a list of available fade times, from 0 to 30 seconds.
Shared Scene	<input checked="" type="checkbox"/> - (Checked) Scene will be available to all other users and appear on devices not associated with the account in use. <input type="checkbox"/> - (Unchecked) When a scene is no longer shared, it will be removed from all other users and only appear on device associated with the account in use.
Conditions tab	Add a condition based on a schedule to activate the Scene automatically.
Scene Scheduler	Select the + icon in the upper right corner to open the Scene Scheduler. Setting a schedule will apply the Scene automatically under the configured conditions. See Section 8.5 above for details on Scene Scheduler configuration.



9.2. Service Modification

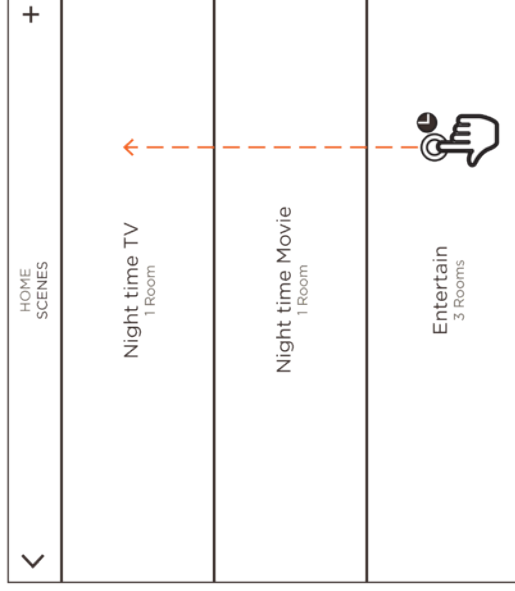
When the **Edit** option is selected for a service within the Scene adjustment dialogue, all rooms where the service is currently activated by the Scene are listed and checked.



Edit	Allows the modification of active Services in a Scene.
...	Select the ellipses next to a room name to open and modify the selected service settings in that location.
	Select the checked circle to remove a service from the Scene.

9.3. Scene Ordering

Manual re-ordering of Scenes can be done from the main Scenes screen. Press and Hold any Scene tile, then drag and drop to change its order within the list.



10. Settings

From the Pro App's **Home** screen, tap **Settings** at the upper left corner or swipe right to access the Settings view. The specific list of options displayed are dependent on the current user's permissions set, as well as available services within the configured Home.

10.1. Home Photo

The Home photo is displayed as the background for the Savant Pro App. The default photo can be replaced with a personalized image uploaded from a mobile device. Follow the steps below to change the Home photo:

1. From the Settings screen, tap the Camera  icon.
2. In the menu that opens, select either **Take Photo** or **Choose Existing Photo** to replace the default Home image.

Take Photo: Use the iOS or Android device to take a photo of your home.

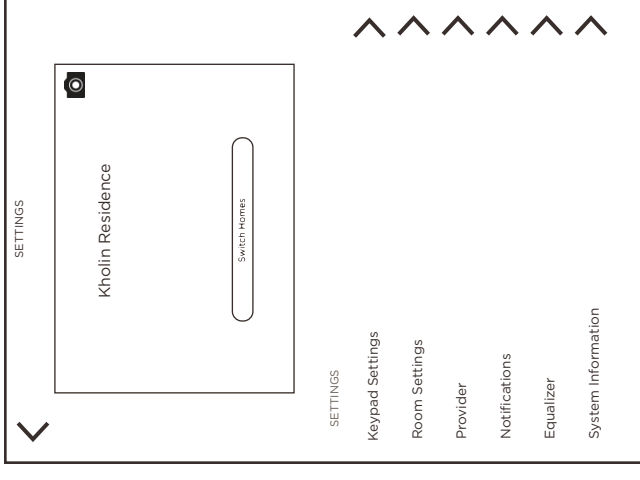
Choose Existing Photo: Opens the Photos directory on the iOS or Android device. Browse and select an existing photo to replace the current photo.

10.2. Room Settings

Each room can be represented with a default or personalized photo uploaded from a mobile device. Follow the steps below to edit a room image:

1. From **Settings**, select **Room Settings**.
2. Swipe left or right to scroll through the list of rooms. Select the **Add Image** button for the desired room to edit.
3. Select from the three options presented to choose a new image: **Browse Default Photos** to choose from existing default options, **Take Photo** to snap a new image with the mobile device camera, or **Choose Existing Photo** to select an image from the mobile device filesystem.
4. Select Done when complete.

NOTE: If an image is being selected from a mobile device filesystem, or taken via the device's camera, permissions or privacy settings may need to be enabled or altered to allow access for the Savant Pro App.



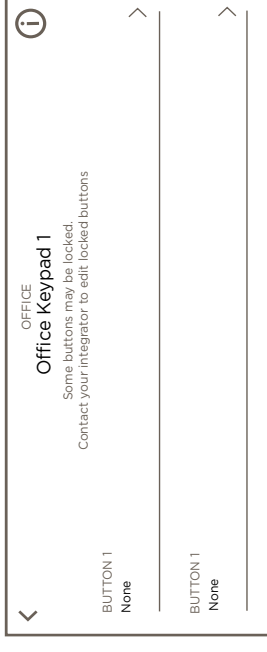
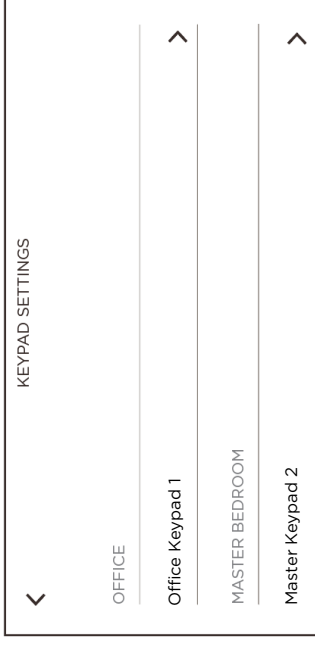
10.3. Keypad Settings

Select the **Keypad Settings** option from the main **Settings** view to assign a configured Pro App Scene to a Savant Keypad button in systems including Savant keypads that have been installer-configured for Scene support. Follow the steps below to assign a Scene to a button:

1. Tap the desired location name from the Keypad Settings screen to show the corresponding keypad's configuration options.
2. The selected keypad's available buttons will be displayed. Tap a button to show a list of configured Scenes that can be assigned to the button.
3. Tap to check the circle to the right of any Scene to select and assign it to the chosen keypad button.
4. Once complete, pressing the physical button on the keypad will activate the assigned Scene.



HELPFUL INFORMATION! Tap the **Info** icon at the top right corner on the Keypad Location screen to display a graphical interface showing the selected keypad's button layout. This can be very helpful for button identification.



10.4. Remote Passcode

Users can set a 4-digit PIN within the Savant Pro App to secure login for all Savant Pro Remotes using their user account. The PIN configured within the app will be required to log in using the user profile on any Savant Pro Remote. Follow the steps below to enable a Remote Passcode for the currently active Savant user profile:

1. From the **Settings** screen, select **Users**.
2. Tap the **Manage Profile** button for the currently active user at the top of the screen (this step required for admin users only).
3. Tap the option to **Add My Remote Passcode**, located under the Preferences heading at the bottom of the list.
4. Enter a 4 digit numerical PIN using the on-screen keypad.
5. Once entered, a prompt to **Confirm New Passcode** will appear in the top header. Re-enter passcode to continue.
6. A dialogue box will appear displaying progress as the new passcode is synced to the Savant Cloud Services account of the active user, showing a checkmark to confirm success when complete.
7. **IMPORTANT!** When complete, **SAVE** must be selected at the lower right of the Manage Profile screen to apply changes.

NOTES:

- Once added, a Remote Passcode can be removed or changed from the same Manage Profile screen for the user by selecting the corresponding option from the list. The currently configured passcode must be entered to enable any changes. Users should take care to use a passcode that will be easily remembered, or to store it in a secure location.
- If a user's configured Remote Passcode has been lost or forgotten, any admin-level user can remove or change the code by entering their SCS user account credentials via the **Forgot PIN? Use password** prompt shown at the bottom of the PIN entry keypad view.

The image displays two screenshots from the Savant Pro App. The left screenshot shows the 'PROFILE' screen for a user named 'Test Dummy' with the email 'faketestemail@anymail.com'. At the bottom, there is a button labeled 'ADD MY REMOTE PASSCODE'. The right screenshot shows a numeric keypad for entering a new passcode, with buttons for digits 0-9 and a 'DELETE' button. The keypad is titled 'Enter New Passcode' and has 'ADD PASSCODE' and 'CANCEL' buttons at the top.

10.5. Provider

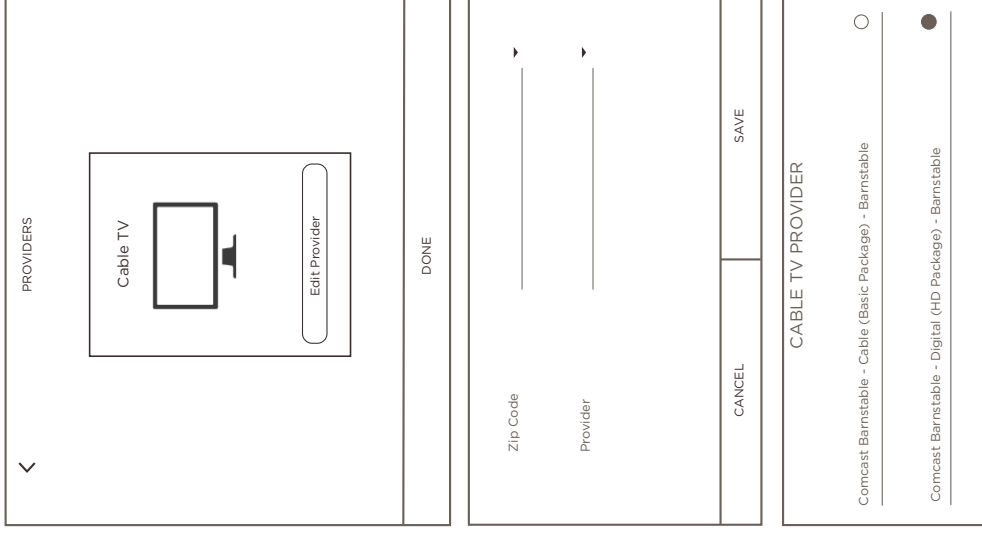
The **Provider** option will be displayed within the **Settings** menu for admin users of systems that have been installer-configured to utilize Cloud-Based Channel Listings for configured cable and/or satellite TV services. By default, no provider will be selected, and one must be configured before access to local package and provider-specific channel listings and Favorites becomes available. Follow the steps below to add or change the configured Provider.

1. From the **Settings** screen, select the **Provider** option.
2. A Service Card is displayed for configured satellite and/or cable TV services. If both service types are available, swipe left or right to scroll between cards.
3. Tap **Edit Provider** (or **Add Provider** if not previously configured).
4. Tap the disclosure triangle to the right of the **Zip Code** field to edit.
5. Enter a zip code for the local area and select **Save**.
6. Tap the disclosure triangle to the right of the **Provider** field to select service provider and package.
7. Tap the empty circle next to the correct package matching the TV service used in the home, then tap **Next**.
8. Confirm that the appropriate Zip Code and Provider info are displayed in the corresponding fields and tap **Save** to return to the main Settings screen.



NOTES:

- A valid cable or satellite TV service with use of Cloud Based Channel Listings selected must be configured by the installer for the Provider menu to be available within the app.
- Providers can be added, removed, or edited only by admin users.
- Only one provider of each service type (cable or satellite) per home is supported.
- In some cases, the Zip Code and/or Provider fields may be pre-populated based on installer configured options.



10.6. Notifications

Savant Pro App users can configure personalized Notifications based on a number of different supported service states and conditions. Notifications can be sent in the form of an email to the address associated with the Savant user account, a push notification on the mobile device running the app, or both. Select **Notifications** from the **Settings** screen options list to begin configuration.

1. Tap the **+** icon at the top left to add a new Notification.
2. Select the service type that will trigger the notification from the list presented.
3. Select a service-specific conditional option. In the example, the Lighting service and **Lights are on** condition are used, however options will vary based on the service type selected.
4. When complete, select **Next** to proceed.
5. Tap the disclosure triangle to the right of each field on the next screen to modify conditions.
6. In the **Where:** field, choose the rooms to monitor for the selected service state. By default, all rooms are enabled. Tap to deselect any rooms that should not be monitored for notification conditions.
7. Open the **When:** field to select from a variety of time-based options. By default, Notifications will be sent any time the conditions are met. The table below describes the variety of options available for time based conditions:

Type	Description
Normal (At Time)	- Uncheck the default All Day setting to select a Start Time and End Time based on standard 24 hour time. The notification will be sent only if conditions are met within the set time window. For example, between 9:00 AM and 5:00 PM.

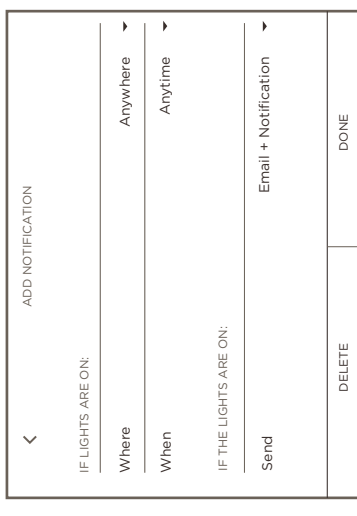
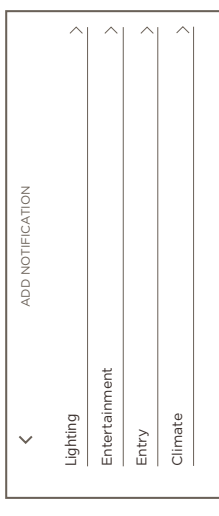
Celestial (Relative to Celestial Time)	Select a Start Time and End Time based on dawn, dusk, sunrise, or sunset with options to offset in minutes. The notification will be sent only if conditions are met within the set time window. For example, between Dusk and 30 minutes before sunrise.
---	---

Checked (default)	- No date range restrictions. Notification will be sent if all conditions are met throughout the calendar year.
--------------------------	---

All Year	- Select a Start Date and End Date. Notification will be sent only when all conditions are met within the defined date range.
-----------------	---

Days	is set by default. Notification will be sent if conditions are met regardless of day of the week. Tap to open a checklist to deselect any days of the week when conditions should be ignored. Notification will never be sent on unchecked days.
-------------	--

8. Open the **Send** field to choose the notification format. Select **Email, Notification**, or both.
9. Tap **Done** to save when complete.
10. From the main Notifications screen, tap the checkbox for any entry to enable/disable, or select the **...** icon to edit the notification's configured settings. The **Delete** option for existing notifications is available at the bottom left of the conditions screen as shown in the example image.

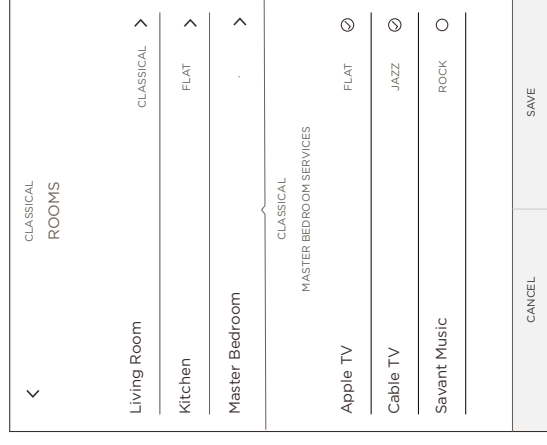
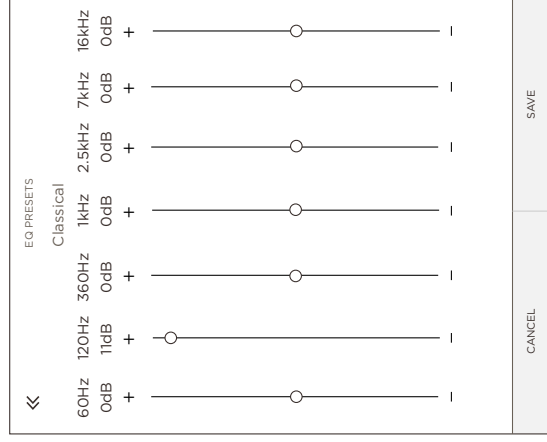
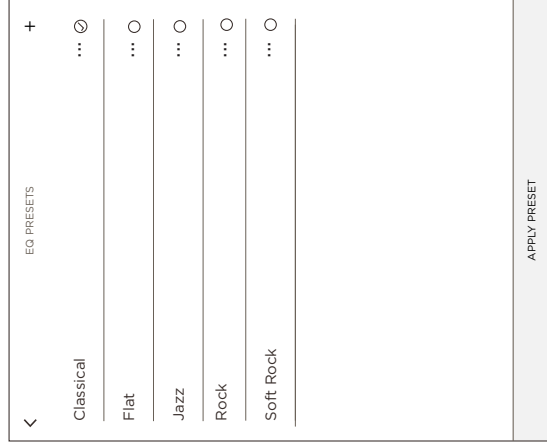


10.7. Equalizer

The Savant Pro App provides users with a 7- band graphical equalizer for fine control of audio settings. The EQ can be accessed via the Pro App **Settings** screen by selecting **Audio Settings** from the options list, then choosing **Equalizer**.

The Pro App EQ uses a fixed bandwidth that allows for +/- 12dB attenuation for each of 7 audio frequency bands. 5 default Presets are available to all users, with the option to add personalized presets as needed. This allows users to potentially save and apply individualized EQ settings for each service, each room, each room-specific service variant, or any desired combination. Refer to the diagram and table below for details on configuring and applying presets.

⚠ IMPORTANT NOTE! This feature may not be available with all systems. Only audio services including a component with a Savant controllable Equalizer Setting resource will display the Equalizer option within the Savant Pro App.



Create New Preset

- Tap the **+** icon at the upper right corner of the EQ Presets screen.
- Enter a name, then choose **Save** to add a new personalized preset to the list.

Adjust Preset Levels

- Tap the **...** icon for any preset in the list to open the Attenuation screen.
- Tap and drag indicator or tap **+/-** icons to adjust slider position for each band, then tap **Save** to apply the new settings.

Apply Preset to Services

- Tap the open circle for any preset to select, then choose **Apply Preset** at the bottom of the screen to open the Rooms list.
- Tap any room to open its service list. The current preset is shown for any rooms with the same one applied to all services.
- Select all target services from the list by tapping the open circle, then choose **Save** to apply the new preset.

10.8. System Information

Access the **System Information** option from the **Settings** screen to view the current version of the Savant Pro App in use, the active software version and unique identifier (UID) for the Savant Host, or to upload diagnostic logs for the system to the Savant Cloud. See below for detailed descriptions of each option.

- **App Version** - displays the currently installed version of the Savant Pro App. This can be useful for confirming application updates, checking against documentation for features that may require a certain version for support, or while troubleshooting any potentially app related problems.
- **System Version** - displays the currently active Savant Pro runtime software used by the Savant Host for the home the app is currently connected to.
- **System UID** - displays the unique identifier (UID) for the Savant Host. This alphanumeric string is unique to the physical Savant Host unit, and is used to identify the Host by the system. The UID is needed for many installer configuration and troubleshooting uses, and identifies the local system within the larger Savant Cloud infrastructure.
- **Upload Diagnostics to Savant** - sends system and app diagnostic information to the Savant Cloud, where it can be accessed by Savant Support agents. This may be needed when troubleshooting potential problems with the system.

NOTE- Uploading diagnostic logs does not notify or contact Savant Support, and will not receive any response. If assistance with the system is needed, contact the Savant Dealer who installed or services the site, or visit:

<https://www.savant.com/support>

Savant Dealers can submit a case with Savant Support through their **Savant Customer Community** account.

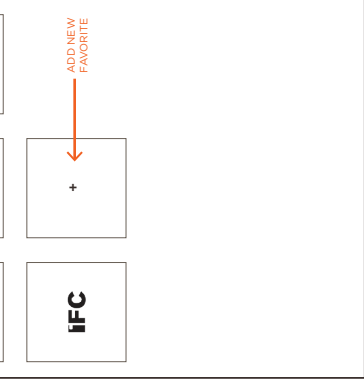


11. Channel Favorites

For Savant Home systems including cable or satellite TV services, Pro App users can easily add, edit or remove channel Favorites for one-touch navigation to the channels they watch most. Favorites are unique to each user and are shared across the Savant Pro App and Pro Remotes. Favorites are accessed through the cable or satellite TV service. Follow the steps below to view, access, or modify Favorites for the currently active user.



TIP: To access the Savant Pro App's cloud-based channel listings for use with Favorites, the cable or satellite service provider, package, and zip code must be configured. Refer to [section 10.5](#) above for further details.



1. Launch the cable or satellite TV service by tapping its Service Carousel icon from the **Home** or **Rooms** screen.
2. TV services open to the **Favorites** view by default. To return to this screen from any other control interface within the TV service, select the ☆ icon from the navigation bar at the bottom of the screen.
3. Favorites saved for the currently active user are displayed with their channel logos. Tap any Favorite to change to the channel instantly.
4. To add a new Favorite, tap the tile showing the + icon to open the Channel List view.

NOTE: For systems not configured to use cloud-based channel listings, selecting the + icon will open the Add/Edit Favorite dialogue, where channel name and number can be added manually (see below for more information).

5. Swipe up or down to scroll through the channel list. Tap the checkbox to the right of any channels to select/deselect as Favorites, then choose **Done** at the bottom of the screen to apply the changes.

Add or Edit Favorites Manually

To add custom Favorites, tap the + icon at the top right corner of the channel list view to open the **Add Favorites** screen. The same options are presented when adding a Favorite in a system with no cloud-based channel listings enabled, or when editing an existing Favorite (see below).

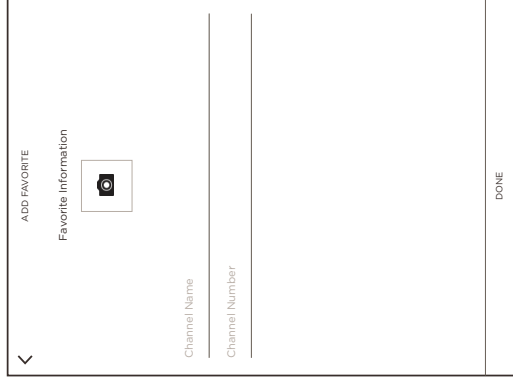
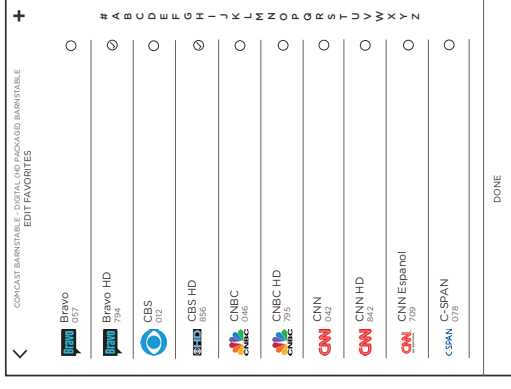
Tap to select the Channel Name and Channel Number fields to edit.

Tap the camera icon to add a custom channel logo.

Tap **Done** at the bottom of the screen to save.



- To delete or modify an existing Favorite from the main Favorites view, tap and hold the tile to show options to **Delete** or **Edit**.

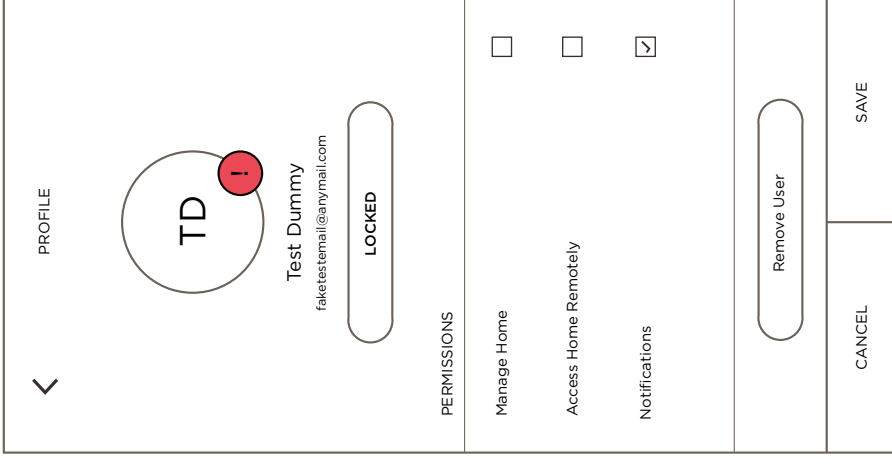
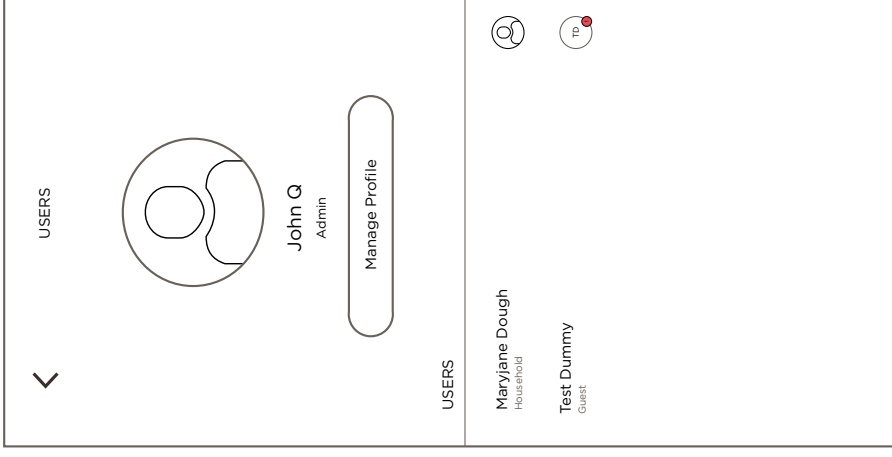


Appendix A - User Verification Alerts

With version 9.2.1 and higher, the Savant Pro App displays an alert indicating that a user's account has not been verified and is locked from accessing the Savant Home in cases where a user remains unverified past the 14-day grace period. The alert is displayed on the **Manage Users** screen for admins with Home Management permissions enabled, and on the **Manage Profile** screen for the unverified user as shown below.

 **NOTE** - Refer to [Section 5.3](#) of this document for detailed information on user management.

- A small exclamation point icon is shown on the user profile image of any user account that has not been verified after the grace period has expired.
- To view and manage users, select **Users** from the **Settings** screen of the app.
- If logged in as an admin user, the alert is visible from the **Users** screen. Tap the user to open the **Manage Profile** view.
- Tap the **Locked** button to open a dialog box with information about user verification and locked accounts.
- To unlock the user and allow access to Savant, the account must be verified via a link contained in the verification email. Tap the option to **Resend Verification** presented in the dialog box to resend the email.
- The locked user must log into the email associated with the account, locate the verification email, and follow the link it contains to verify and unlock the user.
- Verification emails will be sent from the address: scs@savantcs.com
- If the verification email cannot be located, and all Spam and Junk Mail folders or filters have been checked, Savant suggests adding the address noted above to the contacts for the user email account. This may prevent the email provider's automatic filters from mistakenly blocking the message.



Appendix B - Savant Touch Control Screen (ITP-Exxxx) Settings

Savant Touch 8" and 5.5" Control Screens (Product SKUs ITP-E5500 or ITP-E8000) present users with a version of the Savant Pro App interface modified for the unique features and functions of in-wall touch panels. This appendix section outlines the **Settings** screen options unique to Savant Touch devices.

Screen layout, navigation, and most functionality for Savant Touch Control Screens is identical to the Savant Pro App.

- From the **Home** screen, swipe right or tap **Settings** at the upper left corner to access the main **Settings** menu.
- Select **System Information** to view version info or upload diagnostics (see [Section 10.8](#) above).
- Select **Touch Panel Settings** to access ITP-specific options. Refer to the image and table below for descriptions.

TOUCH PANEL SETTINGS	
Wake Up Screen >	By default all ITP devices start or wake up to the Home screen. Choose this option to select another screen as the default.
Brightness >	Select to adjust screen brightness levels as desired.
Interface Lock >	Select to lock settings for the Touch Panel and require a user password or Remote PIN to access or apply changes to the settings menu.
Sleep >	Select to adjust the time after which the screen will sleep if there is no user action.
Wake on Proximity >	Savant Touch Control Screens include an onboard proximity sensor that detects movement in the area. Enable or disable this option to wake the screen from sleep mode if movement is detected.
Change Orientation >	(ITP-E8000 only) - Select to rotate the screen orientation by 90° for Savant Touch 8-inch Control Screens, which can be mounted in either portrait or landscape mode.
Factory Reset	Select this option to completely wipe all user settings and configuration data, including any associated users, and revert the device to its out of box factory settings. NOTE - This cannot be undone. Savant recommends devices be factory reset only at the instruction of a Savant Dealer or Savant Support agent.
Reboot	Select to power down the Savant Touch Control Screen and restart its software.

Important Notice

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